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Industrial Development Bank, Ottowa.

Report (of the President)

and statement of accounts (fiscal year)







idb Industrial DEVELOPMENT BANK





HEAD OFFICE

OTTAWA

December 9th, 1966

LIBRARY

The Hon. Mitchell Sharp, P.C., Minister of Finance, Ottawa, Ontario.

Dear Sir,

In accordance with the provisions of the Industrial Development Bank Act, I enclose my report for the fiscal year ending September 30th, 1966, and a statement of the Bank's accounts for this period which is signed and certified in the prescribed manner.

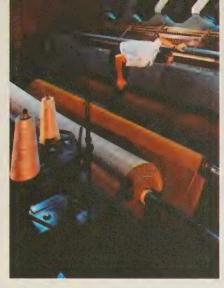
Yours very truly,

L. Rasmin-Kyp

President

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Broadloom carpeting entering a shearing machine.

Making curling stones from native granite.



Over the past twenty-two years, the Industrial Development Bank has provided financial assistance, chiefly in the form of term mortgage loans, to over 12,000 small and medium size businesses located in all parts of Canada. Amounting to a total of almost \$850 million, these loans have been used to help start, modernize, and expand many business enterprises and have assisted in other ways in promoting the growth of the economy.

Today, the Bank has some 7,800 accounts on its books. The enterprises involved represent practically every facet of business endeavour including manufacturing, construction, tourist and recreational businesses, agriculture, transportation, retail and wholesale trades, and professional services. The operations of some of the Bank's customers are depicted in the photographs included in this report.



Tobacco harvesting machine starting to pick a rich crop.

# HIGHLIGHTS

Amount of loans at September 30, (millions of			
	Outsta	nding	\$297.2
	Undis	oursed	52.5
			\$349.7
Number of customers at fiscal year	ar-end :		
	Fiscal	1964	6,027
	6.6	1965	6,961
	66	1966	7,868
Number of loans approved in fisca	al year:		
	Fiscal	1964	2,083
	66	1965	2,209
	66	1966	2,334
Amount of loans approved in fisca			
(millions c		1964	\$ 88.1
	6.6	1965	96.1
	66	1966	122.6



### ANNUAL REPORT OF THE PRESIDENT — 1966

The Industrial Development Bank was established by Act of Parliament in 1944 to provide a source of medium and long-term finance for businesses unable to raise funds from other sources on reasonable terms and conditions, with particular consideration to be given to the financing problems of small enterprises. Originally, the IDB was empowered to lend only to manufacturing concerns but successive amendments to the Act enlarged its scope of operations and since 1961 the IDB has been permitted to lend to virtually every kind of enterprise. After the 1961 amendment, there was a marked growth in lending activity and the IDB has approved about 2,000 loans in each fiscal year since 1962.

In the fiscal year ended September 30th, 1966, the IDB authorized 2,334 loans, approximately 6% more than in 1965 and approximately 12% more than in 1964. In fiscal 1966, the total amount of loans approved was \$122.6 million, 28% more than in 1965. The average size of loan was \$53,000. While our lending activity continued to grow at a moderate rate during the year, special scrutiny was given all larger loan applications in the light of the prevailing pressures on the economy.

In the past year 45% of the number of loans approved by the IDB were for amounts of \$25,000 or less, and 91% were for amounts of \$100,000 or less.

A detailed classification of loan approvals by size appears on pages 12 and 13.

### TYPES OF BUSINESS

A classification of loan approvals by types of business is given below for the past three fiscal years; the proportion of the total number and amount of loans directed to the different segments of the business community has been fairly constant.

_	Fiscal 1964		Fiscal 1965		Fiscal 1966	
	No.	Amount	No.	Amount	No.	Amount
Manufacturing	35%	48%	36%	47%	36%	48%
Transportation and Storage	4	6	6	7	4	5
Construction	6	5	6	5	6	5
Agriculture	10	7	9	7	8	5
Wholesale and Retail Trade	21	15	23	16	23	18
Tourist Industry	14	12	11	9	12	10
Other	10	7	9	9	11	9
	100%	100%	100%	100%	100%	100%

More detailed figures appear on pages 16 and 17.

### CUSTOMERS' PROGRAMMES

In fiscal 1966 IDB loans in the amount of \$123 million helped in financing customers' programmes totalling \$175 million. As in previous years, these programmes were directed for the most part towards financing the acquisition of fixed assets of all kinds, with an increase in the proportion allotted to land and buildings:

	Fiscal 1964	Fiscal 1965	Fiscal 1966
Land and buildings	39%	39%	46%
Machinery and equipment	29	32	31
Increase in working capital	16	13	10
Refinancing of mortgages, liens, etc	10	9	7
Changes of ownership	5	5.	4
All other programmes	1	2	2
	100%	100%	100%

In fiscal 1966 the IDB's share of the total financing of these programmes was somewhat smaller than in recent years:

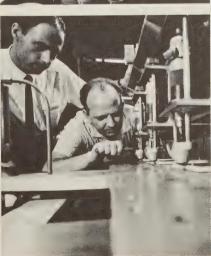
	Fiscal 1964	Fiscal 1965	Fiscal 1966
IDB	74%	76%	70%
Other sources	26	24	30
	100%	100%	100%



Welding a body for a dump truck. Retail drugstore operation.









Producing printed electrical circuits.



Shaping a glass ornament. Equipment for modern cafeteria.

#### ORGANIZATION

During the course of 1966, a major reorganization of the Bank was undertaken to provide further administrative decentralization. This action was taken in line with IDB's objective of improving the quality and speed of service and maintaining closer contact with regional developments. It involved the establishment of four regional offices — Atlantic, Quebec, Central and Western — each headed by a newly-appointed Assistant General Manager. Accompanying these changes was the delegation to the Assistant General Managers of increased responsibility in approving loans at the regional offices located at Halifax, Montreal, Toronto and Winnipeg. In 1966 over 80% of all loans were approved at regional offices or local branches. However, the full effect of the decentralization, which was implemented in the last quarter of the fiscal year, will not be felt until 1967.

During the year the Toronto Branch, one of the largest, was divided into the Metropolitan Toronto Branch, serving the metropolitan area, and the Mid-Ontario Branch, serving the rest of central Ontario not served by other branches. The success of this move led to a similar reorganization of the IDB's largest branch, that at Montreal. The Montreal (North) Branch has been established to serve the northern part of Montreal Island and the area to the north of the St. Lawrence River not served by other branches. The Montreal (South) Branch serves the southern part of Montreal Island and the area to the south of the St. Lawrence River. These changes bring the number of branches across the country to 28. They are listed on pages 26 and 27.

The IDB has continued its efforts to bring the nature of its services to the attention of businessmen. Officers make frequent visits to centres at some distance from the larger towns in which IDB branches are located. These visits are advertised in advance in the local newspapers and by other media. It has been found that the visits constitute a most effective way of advertising the IDB's services and the programme was once again stepped up; in fiscal 1966, 510 visits were made to 197 cities and towns compared with 436 visits to 143 communities in fiscal 1965. In addition to these efforts, and IDB's normal advertising in newspapers and other journals, officers of the Bank often address gatherings of businessmen to describe its activities. Some 65 such speeches were made in fiscal 1966.

#### FINANCIAL STATEMENTS

The statements of income and expense and the year-end balance sheets for the fiscal years 1965 and 1966 appear on pages 18, 20 and 21.

Loan disbursements totalled \$98 million in fiscal 1966, an increase of \$17.2 million over fiscal 1965. Repayments amounted to \$54.8 million, up \$5 million over last year. Of the remaining funds required to be raised \$36.5 million was obtained from the sale of debentures and \$3 million from the issue of share capital.



Commercial air service.

West coast golf course.





Manufacturing spiral welded stainless steel pipe.

Producing laminated beams for construction purposes.



In accordance with the Industrial Development Bank Act, the additional share capital was subscribed by the Bank of Canada, which also purchased all debentures issued during the year.

While income at \$19.8 million was 16% higher than in fiscal 1965, net income was lower. Because of the general rise in the level of interest rates as well as the consequent increase in the cost of borrowed funds to the Bank, the IDB's standard lending rate was raised to  $7\frac{1}{2}\%$  in February and since then, to an increasing extent, higher interest rates have been applied to larger loans.

Income and expenses for fiscal 1966 together with comparative figures for the previous five years are summarized as follows:

	Fiscal 1961	Fiscal 1962	Fiscal 1963	Fiscal 1964	Fiscal 1965	Fiscal 1966
		(th	ousands o	of dollars)	)	
Income	7,424	9,692	12,629	14,660	17,107	19,775
Less:						
Operating expenses	2,779	4,141	4,651	4,906	5,295	6,390
Cost of debentures	3,008	4,486	6,556	7,891	9,549	11,457
Net income before provision for losses	1,637	1,065	1,422	1,863	2,263	1,928
Less: Provision for bad and doubtful debts	444	650	729	998	1,323	1,393
Net income transferred to Reserve Fund	1,193	415	693	865	940	535

Bad debts aggregating \$458,705 were written off out of the Reserve for Losses during the year, while \$65,354 previously written off was recovered. The sum of \$1,393,000 was appropriated from profits to the Reserve for Losses, which stood at \$6,250,000 at the year-end, representing 1.79% of the \$349.7 million of loans outstanding or committed.

As the IDB Act provides, the net income for 1966 of \$534,480 remaining after provision for bad and doubtful debts was added to the Reserve Fund, raising it to \$18,957,576.

### **STAFF**

The growth of business during the year necessitated additions to the staff. At the end of the fiscal year the total number was 606, compared with 557 a year before.

To attain the aims set out for it by Parliament, the IDB must rely on the ability and initiative of its staff. That the Bank has been so effective in furthering the growth of small businesses in Canada, is due, in large measure, to the very high degree to which these qualities have been loyally offered by all members of its staff.



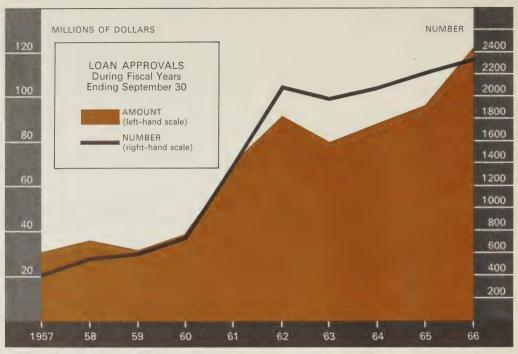


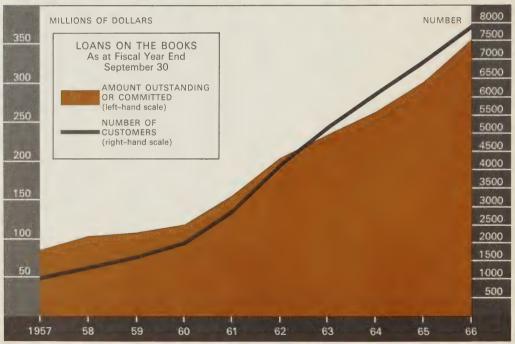
# LOAN APPROVALS During Fiscal Years Ending September 30

CLASSIFICATION	BY NEW	OR	EXISTING	BORROWERS:
----------------	--------	----	----------	------------

	NUMBER			
	1961	1962	1963	1964
To New Borrowers. To Existing Borrowers.	1,070 295	1,730 355	1,532 454	1,514 569
Total	1,365	2,085	1,986	2,08
CLASSIFICATION BY SIZE:				
\$ 5,000 or less. Over 5,000 to 25,000. Over 25,000 to 50,000. Over 50,000 to 100,000. Over 100,000 to 200,000.	39 578 372 234 105	72 985 526 340 121	100 993 476 303 84	8 1,05 51 28 96
Total up to \$200,000	1,328	2,044	1,956 30	2,04
Total	1,365	2,085	1,986	2,08
CLASSIFICATION BY PROVINCE:				
Newfoundland . Prince Edward Island . Nova Scotia . New Brunswick . Quebec . Ontario . Manitoba . Saskatchewan . Alberta . British Columbia . Yukon and N.W. Territories .	21 4 49 61 258 538 106 64 131 128	60 16 61 89 423 810 143 86 217 169	52 12 47 70 395 676 158 79 306 181	6 5 43 67 15 12 28 23
Total	1,365	2,085	1,986	2,08

		AMOUNT (\$000)					
1965	1966	1961	1962	1963	1964	1965	1966
1,602 607	1,642 692	53,596 17,640	75,922 16,059	61,020 18,791	62,964 25,184	69,936 26,210	90,968 31,679
2,209	2,334	71,236	91,981	79,811	88,148	96,146	122,647
76 1,072 565 378 81	70 988 609 449 159	165 8,960 14,238 17,610 15,418	304 15,278 20,414 25,289 17,797	431 15,113 18,324 22,737 12,249	363 16,503 19,778 21,571 13,666	306 17,011 21,782 28,214 11,948	287 15,572 23,422 33,210 23,783
2,172 37	2,275 59	56,391 14,845	79,082 12,899	68,854 10,957	71,881 16,267	79,261 16,885	96,274 26,373
2,209	2,334	71,236	91,981	79,811	88,148	96,146	122,647
	MEN. ALLOY AND	52	44	40	42	44	53
46 7 51 62 485 684 165 153 256 293 7	45 9 57 59 450 752 144 150 299 359 10	754 70 2,130 2,711 16,884 24,952 5,433 3,133 5,990 9,032 147	1,628 403 2,840 2,491 24,340 33,686 6,417 2,938 8,041 8,605 592	1,531 305 1,881 2,276 22,520 27,902 5,525 2,404 8,388 6,727 352 79,811	1,982 61 2,122 1,747 24,982 28,124 5,808 3,777 8,786 10,569 190	1,588 278 2,356 1,794 25,479 30,123 5,855 4,742 8,980 14,692 259 96,146	1,508 362 2,386 2,719 31,935 42,646 6,329 6,447 10,873 16,942 500





## PROVINCIAL DISTRIBUTION OF LOANS

	Accounts on Books at September 30, 1966		Total Authorization November 1, 1944 t September 30, 1966	
	Number of Businesses	Amounts Outstanding or Committed	Number of Businesses	Amounts
		(\$000)		(\$000)
Newfoundland	180	6,146	252	11,256
Prince Edward Island	31	793	57	7,380
Nova Scotia	204	8,742	342	20,549
New Brunswick	248	8,154	438	22,135
Quebec	1,599	98,053	2,596	238,042
Ontario	2,652	117,287	4,192	274,916
Manitoba	584	20,654	887	49,971
Saskatchewan	445	14,941	632	33,074
Alberta	980	30,902	1,471	72,580
British Columbia	914	42,824	1,607	115,761
Yukon, N.W. Territories	31	1,185	53	3,436
Total	7,868	349,681	12,527	849,100

## SUMMARY STATISTICS OF LOANS

for Fiscal Years Ending September 30

(Millions of Dollars)	1961	1962	1963	1964	1965	1966
Amounts Drawn Down by Borrowers	47.5	74.3	74.0	69.6	80.8	98.0
Repayments by Borrowers	27.1	32.6	38.2	46.0	49.8	54.8
Amounts Written Off (net) Principal Interest	.2	.2	.1	.2	.4 (.2)	.3
Increase in Amounts Outstanding	20.2	41.5	35.7	23.4	30.6	42.9
Amounts Outstanding at Year-End	123.1	164.6	200.3	223.7	254.3	297.2
Amounts Not Yet Disbursed at Year-End on Loans Authorized	31.1	39.0	31.7	39.7	42.6	52.5
Amounts Outstanding Plus Undisbursed at Year-End	154.2	203.6	232.1	263.4	296.9	349.7
Number of Customers on the Books at Year-End	2,768	4,083	5,104	6,027	6,961	7,868
Average Amount Outstanding Plus Undisbursed per Customer (Thousands of Dollars)	56	50	45	44	43	44



# CLASSIFICATION OF LOAN APPROVALS

NU	MBER			
Manufacturing:	1961	1962	1963	1964
	159	164	160	149
Foods and Beverages.  Tobacco and Tobacco Products.	139		100	
Rubber Products		i	6	
Leather Products.	15	6	6	14
Textile Products (except Clothing).	15	27	26	19
Clothing (Textiles and Fur)	49	53	45	38
Wood Products	126	130	112	115
Paper Products (including Pulp)	18	11	- 18	15
Printing and Allied Industries	58	64	46	47
Iron and Steel Products (including Machinery and Equipment)	189	164	165	183
Transportation Equipment	39	16	25	24
Non-Ferrous Metal Products	16	3	7	2
Electrical Apparatus and Supplies	22	25	13	16
Non-Metallic Mineral Products	65	66	54	47
Products of Petroleum and Coal	3	3	26	3
Chemical Products.	28	27	26	47
Miscellaneous Manufacturing Industries	40 20	46 20	57 12	15
Commercial Air Services	13	12	11	9
Warehousing (including Refrigeration)	103	88	92	67
Other Transportation and Storage. Electric Power, Gas, Water Utilities.		2	2	4
Mines (incl. Milling), Quarries, Oil Wells.	31	29	16	17
Construction.	144	159	123	117
Industrial Buildings.	29	33	34	36
Personal Services.	1	14	24	11
Forestry	5	9	6	7
Wholesale Trade.	33	154	121	151
Retail Trade	59	240	225	292
Education and Health Services	2	18	10	7
Recreation Services	1	32	33	44
Services to Business Management	4	24	21	13
Miscellaneous Services	19	34	39	43.
Agriculture	11	106	175	201
Fishing and Trapping		1	6	5
Communications	::	14	7	16
Laundries, Cleaners and Pressers	34	52	45	52
Restaurants and Other Eating Places	4	59	64	82
Hotels, Motels and Other Lodgings.	2	145	126	145
Theatres, Bowling Alleys, Billiard Halls		34	28	16
(Enterprises engaged in more than one type of business are classified	1,365	2,085	1,986	2,083
according to major activity.)				

# BY TYPE OF BUSINESS During Fiscal Years Ending September 30

		AMOUNT (\$000)					
1965	1966	1961	1962	1963	1964	1965	1966
152	153	8,625	6,919	7,525	8,974	8,680	10,787
1 4	1 13	532	25	162	233	74 192	50 971
18	17	1,026	463	372	434	644	793
25	22	933	2,323	1,695	1,610	4,457	2,176
49	35	2,585	2,934	1,446	1,919	2,102	2,158
119	147	2,585 7,557	7,542	6,281	5,954	6,321	11,653
13	15	1,615	407	1,430	758	1,454	1,952
56	70	2,380	2,058	2,082	2,290	1,788	3,888
193	207	8,936	6,701	7,992	12,434	9,694	14,095
20	22 7	1,320 676	648 93	847 296	737 407	844 318	1,088 800
8 19	15	2,112	1,860	566	1,240	1,200	918
48	43	5,889	3,097	2,248	2,625	3,332	3,788
2	2	224	152		169	60	155
21	18	1,253	1,059	1,522	277	779	677
53	57	1,806	1,569	2,326	2,035	2,894	2,775
23	16	908	1,497	384	993	845	1,903
9 ·	8	745	745	1,173	439	521	472
93	76	5,445	4,579	4,791	4,078	5,506	3,733
3	3	2 111	80	63	79	. 70	43
25	25	2,614	1,668	550	1,053	1,102	1,986
132 36	144 57	5,999	6,649	3,877	4,004	4,566	5,826 2,646
7	15	1,282 40	1,437 339	1,462 486	1,354 516	1,818 362	2,046 446
4	8	220	612	77	147	176	336
196	197	1,458	5,933	4,461	5,509	6,816	9,498
319	338	2,352	6,888	6,134	7,784	8,989	12,202
9	14	85	463	181	100	696	984
29	34	100	2,134	1,668	1,929	1,031	1,639
16	24	168	621	631	307	498	881
43	43	603	1,156	913	1,061	1,164	1,480
205	185	242	4,127	4,809	5,892	7,118	6,876
6	3		8	455	166	350	65
9	18	1 071	820	376	515	468	890 1,223
40 76	41 95	1,271	1,932 2,110	1,220 1,890	1,564 2,627	1,381 2,093	3,506
103	130	125 110	8,470	6,335	5,307	4,803	6,728
25	16	110	1,863	1,085	628	940	560
2,209	2,334	71,236	91,981	79,811	88,148	96,146	122,647
***************************************					******		



# INCOME AND EXPENSE Year ended September 30, 1966 (with comparative figures for 1965)

	(\$000)	(\$000)
INCOME	1966	1965
Interest	\$19,285 3	\$16,626 55
Sundry	487	426
	\$19,775	\$17,107
EXPENSE		
Salaries <sup>(1)</sup>	\$ 4,187	\$ 3,575
Pension funds, unemployment insurance and group insurance.	540	252
Other staff expenses <sup>(2)</sup>	67	57
Investigation and supervision expenses	96	88
Travel and transfer expenses	235	161
Rental and other costs — leased premises	552	531
Depreciation on equipment	80	81
Advertising	96 70	105
Other public information <sup>(3)</sup>	148	132
Telephone and telegrams Office supplies and expenses	216	156
Directors' fees	13	12
Auditors' fees and expenses	18	18
All other operating expenses.	72	80
Total operating expenses	\$ 6,390	\$ 5,295
premium)	11,457 -	9,549
Provision for losses	1,393	1,323
	\$19,240	\$16,167
Net income transferred to reserve fund	\$ 535	\$ 940

<sup>(1)</sup> The number of staff averaged 590 in 1966 and 526 in 1965.

<sup>(2)</sup> Includes overtime pay, medical services and cafeteria expense.

<sup>(3)</sup> Includes printing of Annual Report and of booklet "A Source of Financing for Canadian Business", etc.

# RESERVES

STATEMENT OF RESERVE FUND			
Year ended September 30, 1966 (with comparative figures for 1965)	(\$000)	(\$000)	
(with comparative figures for 1905)	1966	1965	
Balance, beginning of year	\$18,423	\$17,483	
Net income for the year	535	940	
Balance, end of year	\$18,958	\$18,423	
STATEMENT OF RESERVE FOR LOSSES			
Year ended September 30, 1966		(\$000)	
Balance, beginning of year		\$ 5,250	
Add:			
Recovery of amounts previously written off  Provision for bad and doubtful debts for the year ended	\$ 65		
September 30, 1966	1,393	1,458	
		\$ 6,708	
Less:			
Bad debts written off		458	
Balance, end of year		\$ 6,250	



## STATEMENT OF ASSETS AND LIABILITIES

ASSETS	1966	1965
Cash	\$ 33,816	\$ 106,846
Loans and investments	298,107,126	255,145,386
Accrued interest	1,473,227	1,254,086
Property held for sale (including agreements for sale)	868,745	579,054
Liability of others on guarantees and underwriting agreements (as per contra)	30,475	17,975
Debenture discount and premium less amortization	3,988,149	4,422,816
Other assets	611,672	504,398
	\$305,113,210	\$262,030,561

NOTE: Amounts not disbursed at September 30, 1966 on loans and investments authorized, \$52,448,394 (1965, \$42,590,873)

L. RASMINSKY
PRESIDENT

A. J. NORTON
CHIEF ACCOUNTANT

# AS AT SEPTEMBER 30, 1966 (with comparative figures for 1965)

LIABILITIES	1966	1965
Debentures outstanding	\$232,800,000	\$195,400,000
Accrued interest on debentures	5,663,500	4,438,500
Liabilities under guarantees and underwriting agreements	30,475	17,975
Other liabilities	411,659	500,990
Reserve for losses	6,250,000	5,250,000
Capital: Capital stock — authorized 500,000 shares par value \$100 each; issued and outstanding — 1966, 410,000 shares — 1965, 380,000 shares.	41,000,000	38,000,000
Reserve fund	18,957,576	18,423,096
	59,957,576	56,423,096
	\$305,113,210	\$262,030,561

#### AUDITORS' REPORT

We have made an examination of the statement of assets and liabilities of the Industrial Development Bank as at September 30, 1966 and have received all the information and explanations we have required. We report that in our opinion it correctly sets forth the position of the bank as at September 30, 1966 according to the best of our information and as shown by the books of the bank.

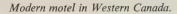
H. MARCEL CARON, C.A. of Clarkson, Gordon & Cie

T. A. M. HUTCHISON, F.C.A. of Peat, Marwick, Mitchell & Co.

Ottawa, October 18, 1966



Pressing department of a dry cleaning plant. Modern motel in Western Canada.









Earth moving equipment forming walls for a water control project.

## **BOARD OF DIRECTORS**

\*L. Rasminsky, C.B.E. Ottawa, Ont. \*J. R. Beattie Ottawa, Ont. A. I. Barrow, C.A., R.I.A. Halifax, N.S. \*R. B. Bryce Ottawa, Ont. A. J. E. Child Calgary, Alta. S. T. Green Charlottetown, P.E.I. S. Kanee Winnipeg, Man. P. H. Lavoie Montreal, Que. A. J. MacIntosh, Q.C. Toronto, Ont. \*W. A. Mackintosh Kingston, Ont. L. Patrick, C.B.E. Calgary, Alta. F. J. Ryan, Q.C. St. John's, Nfld. W. F. Ryan, Q.C. Fredericton, N.B. \*J. Taschereau Quebec, Que. A. Walton Vancouver, B.C. \*J. H. Warren Ottawa, Ont.

<sup>\*</sup>Member of the Executive Committee

## **OFFICERS**

President L. Rasminsky, C.B.E.
General Manager
Secretary L. F. Mundy Ottawa Deputy Secretary P. D. Smith . Ottawa Chief Accountant A. J. Norton . Ottawa Internal Auditor E. Metcalfe . Ottawa
Superintendent of Credits

## OFFICERS (continued)

### REGIONAL AND BRANCH OFFICES

ATLANTIC REGION	Assistant General Manager: H. R. Stoker	1583 Hollis Street, Halifax
Regional Office	Supervisor: K. A. Powers	1583 Hollis Street, Halifax
St. John's	Manager: G. J. Hiltz	85 Elizabeth Avenue
Halifax	Manager: J. G. Kenna	1583 Hollis Street
Saint John	Manager: R. L. McLean	75 Prince William Street
Moncton	Manager: G. W. Madore	236 St. George Street
QUEBEC REGION	Assistant General Manager: Lucien Viau	901 Victoria Square, Montreal
Regional Office	Supervisor: J. E. Nordin	901 Victoria Square, Montreal
Rimouski	Manager: J. Y. Bernier	133 St. Germain Street
Quebec	Manager: G. L. Vézina Assistant Manager: R. L. Fiset	925 Chemin St. Louis
Trois-Rivières	Manager: J. Y. Milette	550 Bonaventure Street
Montreal (North)	Manager: I. M. Wills Assistant Manager: J. Clermont	110 Cremazie Boulevard West, Montreal
Montreal (South)	Manager: J. J. G. Bourbonnière Assistant Managers: R. V. Crank, J. J. G. Lagacé	901 Victoria Square, Montreal
Sherbrooke (Sub-Branch	to Montreal (South))	31 King Street West
Ottawa	Manager: C. C. Pineau	350 King Edward Avenue
CENTRAL REGION	Assistant General Manager: W. C. Stuart	250 University Avenue, Toronto
Regional Office	Supervisor: E. A. Bell Assistant Supervisor: K. K. Hay-Roe	250 University Avenue, Toronto
Metropolitan Toronto	Manager: L. F. Smith Assistant Managers: J. A. Robson, L. E. Crowley	250 University Avenue, Toronto
Mid-Ontario	Manager: I. D. MacLaren	250 University Avenue, Toronto

Assistant Manager: J. O. Skerry

## OFFICERS (continued)

#### CENTRAL REGION (continued)

Hamilton Manager: R. K. Suutari 36 James Street South

Assistant Manager: E. A. Duddle

Kitchener-Waterloo Manager: J. B. S. Oldaker Waterloo Square Building, Waterloo

LondonManager: R. T. Mactavish291 Dundas StreetWindsorManager: J. G. Wilson267 Pelissier StreetSudburyManager: N. J. Weedmark96 Larch Street

Lakehead Manager: J. T. Horne 106 Centennial Square, Fort William

WESTERN REGION Assistant General Manager: 287 Broadway, Winnipeg

J. C. Ingram

Prairie Provinces and Northwest Territories

Regional Office Supervisor: R. H. Wheeler 287 Broadway, Winnipeg

Winnipeg Manager: H. W. Baker 360 Broadway

Assistant Manager: M. D. Rudkin

ReginaManager: M. T. Collins2220–12th AvenueSaskatoonManager: H. D. Ramsey406–21st Street, East

Calgary Manager: F. G. Stewart 320 Seventh Avenue, S.W.

Assistant Manager: D. B. Anderson

Edmonton Manager: C. R. T. Bingley 601 Chancery Hall

Assistant Manager: T. F. Ching

British Columbia and Yukon Territory

Regional Office Supervisor: J. E. Millard 900 West Hastings Street, Vancouver

Assistant Supervisor: O. H. Morgan

Kelowna Manager: C. V. Spielman 22A The Mall, Shops Capri

Prince George Manager: R. B. Thomas 1320 Fifth Avenue

Vancouver Manager: W. H. Jay 900 West Hastings Street

Assistant Manager: R. P. Dohan

Victoria Manager: D. A. Kerley 702 Fort Street



Welding spiral dust collector.







# idb industrial Development bank

Report of the President and statement of accounts fiscal year

1967









Head Office Ottawa

December 6th, 1967

The Hon. Mitchell Sharp, P.C., Minister of Finance, Ottawa, Ontario.

Dear Sir,

In accordance with the provisions of the Industrial Development Bank Act, I enclose my report for the fiscal year ending September 30th, 1967, and a statement of the Bank's accounts for this period which is signed and certified in the prescribed manner.

Yours very truly,

L. Rasminerky

President

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Women's wear boutique.



Manufacturing skis.



Machining industrial valves.

The photographs in this report illustrate the activities and facilities of some of the customers of the Industrial Development Bank who have obtained IDB financing to help start, modernize or expand their enterprises.

As the Bank extends financial assistance to almost every type of small and medium-size business in Canada, its customers are engaged in producing a wide variety of goods and providing services of many different kinds in all parts of the country.

# Highlights

Amount of loans at September 30, 1967 (millions of dollars	
0	utstanding\$332.4
U	ndisbursed55.1
	\$387.5
Number of customers at fiscal year-end	:
Fi	iscal 1964 6,027
	" 1965 6,961
	" 1966 7,868
	" 1967 8,593
Number of loans approved in fiscal year	:
Fi	iscal 1964
	" 1965 2,209
	" 1966 2,334
	" 1967 2,168
Amount of loans approved in fiscal year (millions of dollars	
Fi	iscal 1964 \$ 88.1
	" 1965 96.1
	" 1966 122.6
	" 1967



## Annual report of the President - 1967

The Industrial Development Bank completed its twenty-third year of operations on September 30th, 1967. The Bank was created by Act of Parliament in 1944 to be a source of term financing for Canadian businesses which are unable to obtain funds from other sources on reasonable terms and conditions. In this role of supplementing the activities of other lenders in extending capital loans, the Bank gives particular consideration to the financing problems of smaller enterprises.

By the end of the last fiscal year, the Bank had authorized nearly 19,000 loans totalling over \$960 million to Canadian businesses. Of this number approximately 68% were authorized in the last six fiscal years. This reflects the increased lending activity of the Bank which followed the amendment to the Act in July 1961 enlarging the scope of IDB operations to include virtually every kind of business enterprise.

In the fiscal year ended September 30th, 1967, the Bank authorized 2,168 loans, totalling \$113.1 million, compared with 2,334 loans, totalling \$122.6 million, in fiscal 1966.

The average size of loan approved in fiscal 1967 was \$52,000, slightly lower than the previous year. Of the loans approved last year 45% were for amounts of \$25,000 or less, and 91% were for amounts of \$100,000 or less. The marked concentration of loans in amounts of \$100,000 or less, and the relatively small average size of loan, reflect the special attention given to financing proposals from small businesses. A detailed classification of loan approvals by size appears on pages 12 and 13.

At September 30th last, the Bank had some 8,600 customers on its books, with loans outstanding or in course of disbursement totalling over \$387 million. The distribution of these loans by provinces appears on page 15.

## Types of business

A detailed classification of loan approvals by type of business appears on pages 16 and 17. The condensed classification given below for the past three fiscal years indicates that the proportion of the total number and amount of loans made to borrowers in the principal areas of business activity has remained fairly constant from year to year.

	Fiscal 1965		Fisca	ıl 1966	Fiscal 1967		
_	No.	No. Amount		No. Amount		Amount	
Manufacturing	36%	47%	36%	48%	32%	36%	
Transportation and Storage	6	7	4	5	5	12	
Construction	6	5	6	5	6	4	
Agriculture	9	7	8	5	8	6	
Wholesale and Retail Trade	23	16	23	18	23	19	
Tourist Industry	11	9	12	10	13	11	
Other	9	9	11	9	13	12	
	100%	100%	100%	100%	100%	100%	

## Customers' programmes

In fiscal 1967, IDB loans amounting to \$113 million assisted in financing programmes totalling \$167 million undertaken by customers. As in previous years, these programmes had as their principal purpose the acquisition of fixed assets of all kinds. A comparison for the past three fiscal years of the purposes to which these programmes were directed is shown below:

	Fiscal 1965	Fiscal 1966	Fiscal 1967
Land and buildings	39%	46%	47%
Machinery and equipment	32	31	32
Increase in working capital	13	10	9
Refinancing of mortgages, liens, etc	9	7	8
Changes of ownership	5	4	3
All other programmes	2	2	1
	100%	100%	100%

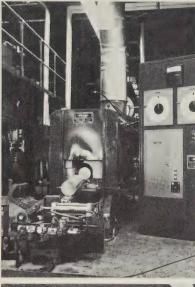
The IDB's share in the total financing involved in these programmes was somewhat less than in recent years:

	Fiscal 1965	Fiscal 1966	Fiscal 1967
IDBOther sources.	76% 24	70% 30	68% 32
	100%	100%	100%

Manufacturing aluminum extrusions.

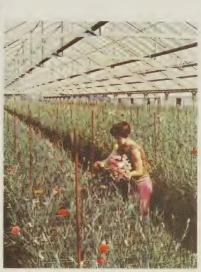


Finishing seal skin boots.









Growing carnations in a greenhouse.

Making men's trousers.

### Organization

Toward the close of the 1966 fiscal year, a major administrative decentralization of the Bank was undertaken with a view to providing better service to the public and enabling the Bank to maintain closer contact with regional developments. As a result in part of this reorganization, the decision with regard to 90% of the number of loans approved last year was taken at local branches or regional offices; the comparable figure in the preceding year was 80%. The reorganization has also produced significant benefits in respect of internal procedures and in service to customers.

The number of branches, 28 in all, remains unchanged from the previous fiscal year-end. The branches are listed, together with the regional offices, on pages 26 and 27.

During the year the IDB has continued to place great emphasis on ensuring that its facilities are known and readily available to businessmen in all parts of Canada, including centres of relatively small size and those located in more remote areas such as the far North. In such areas pronounced difficulties are frequently encountered in obtaining suitable term financing, even though the applicant business may be creditworthy and the loan purpose sound.

Officers from IDB branches carry out periodic visits, advertised in advance, to centres in the general area served by the branch. In fiscal 1967, 696 visits were made to 283 localities. In the past three years there has been a more than threefold increase in the number of such visits undertaken by branch offices. They are publicized in advance in local newspapers and other media and have been found not only to result in a substantial number of specific enquiries regarding possible financial assistance to local businesses, but also to constitute an effective way of making the Bank's services better known to the local business community in general. In addition to these visits and the Bank's regular advertising in newspapers and trade and professional journals, representatives of the Bank take advantage of opportunities to address gatherings of professional and business men to describe the activities of the Bank. In fiscal 1967, IDB officers made addresses or appeared in panel discussions on some 72 occasions.

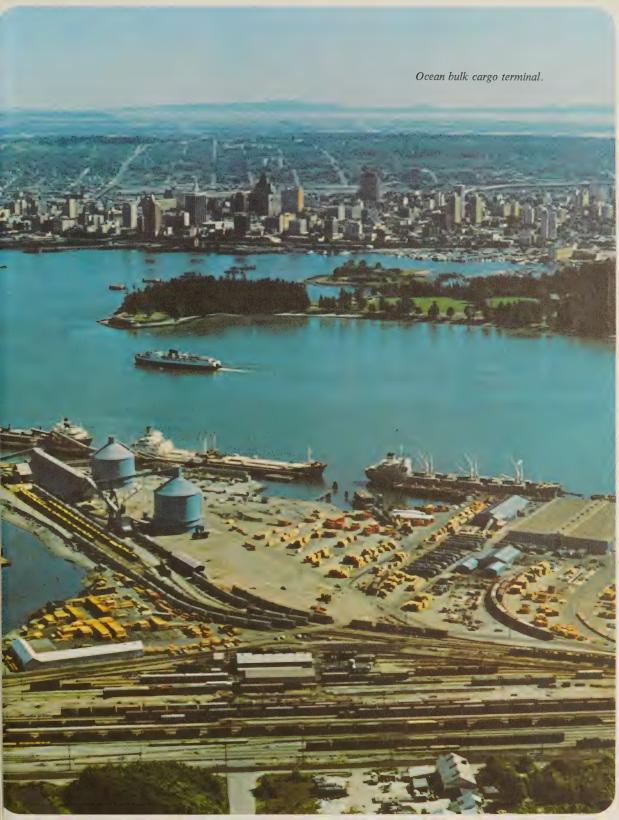
#### Financial statements

The statements of income and expense and the year-end balance sheets for the fiscal years 1966 and 1967 appear on pages 18, 20 and 21.

Loan disbursements in fiscal 1967 totalled \$96.3 million compared with \$98 million in the previous year. Repayments amounted to \$60.5 million, up \$5.7 million over fiscal 1966. Debentures were sold in the amount of \$29.7 million and \$3 million was raised from the issue of share capital.

In accordance with the Industrial Development Bank Act, the additional share capital was subscribed by the Bank of Canada which also purchased all debentures issued during the year.

Income at \$23.4 million was 18.6% higher than in the previous year, the cost



of debentures rose by 21% and operating expenses increased by 10%. Net income before provision for losses was \$2.5 million compared with \$1.9 million in fiscal 1966. The prevailing general level of interest rates is reflected in the increased cost of debentures and in the IDB's minimum lending rate which was raised to 71/2% in fiscal 1966, with higher interest rates being applied to larger loans.

Income and expense are shown below for the past five years calculated as percentages of loans and investments outstanding during the year in question:

	Fiscal 1963	Fiscal 1964	Fiscal 1965	Fiscal 1966	Fiscal 1967
Income	6.79%	6.95%	7.07%	7.18%	7.40%
Operating costs	2.50	2.33	2.19	2.32	2.22
Cost of debentures	3.53	3.74	3.95	4.16	4.38
Net income before provision for losses	.76	.88	.93	.70	.80

A statement of income and expense for fiscal 1967 together with comparative figures for previous years is given in the summary of operations on pages 28 and 29.

Bad debts totalling \$670,687 were written off out of the Reserve for Losses during the year, while \$30,059 previously written off was recovered. The sum of \$1,890,628 was appropriated from income to the Reserve for Losses, which stood at \$7,500,000 at the year end, representing 1.93% of the \$388.6 million of loans and investments outstanding or committed.

As the IDB Act provides, the net income for 1967 of \$634,675 remaining after provision for bad and doubtful debts was added to the Reserve Fund, raising it to \$19,592,251.

#### Staff

During the year, the General Manager was granted temporary leave of absence to head a mission sponsored by the United Nations Development Programme to study the possibility of establishing a regional financial institution to assist in the economic development of the Caribbean area. This is the second occasion on which the services of the General Manager have been made available to prepare studies of this nature for the benefit of other countries. The IDB has also continued to co-operate in assisting the development of similar institutions elsewhere, particularly in a number of the newly industrializing countries, by receiving trainees and observers from sister organizations in more than twenty countries.

The growth of business required some additions to the staff which numbered 619 at the end of the fiscal year compared with 606 at the previous fiscal year-end.

I wish to record once again my appreciation of the high standard of performance maintained by the staff of the Bank. The ability of the Bank to carry out effectively the functions and responsibilities assigned to it by Parliament rests, to a large degree, on the calibre and experience of its staff and the diligence and judgment they exercise in carrying out their duties.

Modern restaurant.



Drilling for oil.



Packing rolls of butter.



rucking rous of ounce.

Cutting cloth for women's sportswear.



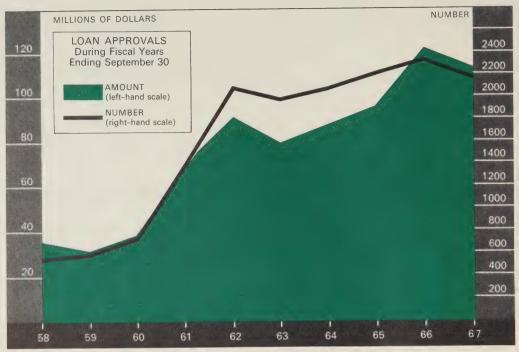
Roasting coffee.

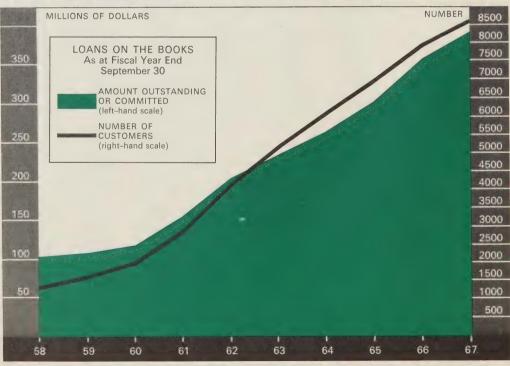


## Loan approvals During fiscal years ending September 30

	NUMBER			
	1962	1963	1964	196
To New Borrowers	1,730 355	1,532 454	1,514 569	1,60 60
Total	2,085	1,986	2,083	2,20
CLASSIFICATION BY SIZE:				
\$ 5,000 or less. Over 5,000 to 25,000. Over 25,000 to 50,000. Over 50,000 to 100,000. Over 100,000 to 200,000.	72 985 526 340 121	100 993 476 303 84	86 1,054 519 289 96	7 1,07 56 37 8
Total up to \$200,000. Over \$200,000.	2,044 41	1,956 30	2,044 39	2,17
Total	2,085	1,986	2,083	2,20
Average Size		attacher in the control of the contr		
CLASSIFICATION BY PROVINCE:  Newfoundland	60	52	60	
Prince Edward Island. Nova Scotia New Brunswick Quebec Ontario Manitoba Saskatchewan. Alberta British Columbia. Yukon. N.W. Territories.	16 61 89 423 810 142 86 217 170 6	12 47 70 396 675 158 79 306 181 3	4 62 52 440 674 152 122 282 230 2	5 6 48 68 16 15 25 29
Total	2,085	1,986	2,083	2,20

		AMOUNT (\$000)					
1966	1967	1962	1963	1964	1965	1966	1967
1,642 692	1,560 608	75,922 16,059	61,020 18,791	62,964 25,184	69,936 26,210	90,968 31,679	80,480 32,652
2,334	2,168	91,981	79,811	88,148	96,146	122,647	113,132
70 988 609 449 159	56 928 580 407 145	304 15,278 20,414 25,289 17,797	431 15,113 18,324 22,737 12,249	363 16,503 19,778 21,571 13,666	306 17,011 21,782 28,214 11,948	287 15,572 23,422 33,210 23,783	237 15,337 22,065 29,478 20,856
2,275	2,116 52	79,082 12,899	68,854 10,957	71,881 16,267	79,261 16,885	96,274 26,373	87,973 25,159
2,334	2,168	91,981	79,811	88,148	96,146	122,647	113,132
		44	40	42	44	53	52
45 10 56 59 450 752 144 150 300 358 2 8	31 8 45 60 404 824 83 111 257 330 7 8	1,628 403 2,840 2,491 24,340 33,686 6,377 2,938 8,041 8,645 212 380	1,531 305 1,881 2,276 22,535 27,887 5,525 2,404 8,388 6,727 37 315	1,982 61 2,122 1,747 24,994 28,112 5,784 3,801 8,786 10,569 120 70	1,588 278 2,356 1,794 25,479 30,123 5,855 4,742 8,980 14,692 184 75	1,508 373 2,375 2,719 31,935 42,646 6,329 6,447 10,908 16,907 136 364	1,092 515 1,516 3,084 20,780 39,006 3,873 4,962 17,013 19,914 896 481
2,334	2,168	91,981	79,811	88,148	96,146	122,647	113,132





## Provincial distribution of loans

	Accounts on Books at September 30, 1967		November 1, 1944 to September 30, 1967	
	Number of Businesses	Amounts Outstanding or Committed	Number of Businesses	Amounts
		(\$000)		(\$000)
Newfoundland	193	6,088	276	12,348
Prince Edward Island.	30	974	65	7,906
Nova Scotia	203	8,240	371	22,055
New Brunswick	264	9,699	482	25,218
Quebec	1,736	99,864	2,873	258,849
Ontario	2,919	128,736	4,763	313,896
Manitoba	581	19,939	942	53,780
Saskatchewan	499	16,742	722	38,059
Alberta	1,052	40,537	1,664	89,628
British Columbia	1,077	54,363	1,866	135,680
Yukon	18	1,316	29	1,964
N.W. Territories	21	968	34	2,849
Total	8,593	387,466	14,087	962,232

Total Authorizations

# Summary statistics of loans For fiscal years ending September 30

(Millions of dollars)	1962	1963	1964	1965	1966	1967
Amounts Drawn Down by Borrowers	74.3	74.0	69.6	80.8	98.0	96.3
Repayments by Borrowers	32.6	38.2	46.0	49.8	54.8	60.5
Amounts Written Off (net) Principal. Interest.	.2	.1	.2	.4 (.2)	.3 (.1)	.6 (.1)
Increase in Amounts Outstanding	41.5	35.7	23.4	30.6	42.9	35.2
Amounts Outstanding at Year-End	164.6	200.3	223.7	254.3	297.2	332.4
Amounts Not Yet Disbursed at Year-End on Loans Authorized	39.0	31.7	39.7	42.6	52.5	55.1
Amounts Outstanding Plus Undisbursed at Year-End	203.6	232.1	. 263.4	296.9	349.7	387.5
Number of Customers on the Books at Year-End	4,083	5,104	6,027	6,961	7,868	8,593
Average Amount Outstanding Plus Undisbursed per Customer (Thousands of Dollars)	50	45	44	43	44	45



## Classification of loan approvals by type of business

NUM	IBER			
	1962	1963	1964	1965
Manufacturing:				
Foods and Beverages	163	159	149	151
Tobacco and Tobacco Products		• •	• •	1
Rubber Products	1	6	5	4
Leather Products	6	6	14	18
Textile Products (except Clothing)	27	26	19	25
Clothing (Textiles and Fur)	53	45	38	49
Wood Products	130	112	115	119
Paper Products (including Pulp)	11	18	15	13
Printing and Allied Industries	64	46	47	56
Iron and Steel Products (including Machinery and Equipment)	164	165	183	193
Transportation Equipment	16	25	24	20
Non-Ferrous Metal Products	3	7	2	8
Electrical Apparatus and Supplies.	25	13	16	19
Non-Metallic Mineral Products	66	54	47	48
Products of Petroleum and Coal	3	2.5	3	2
Chemical Products	27	26	9	22
Miscellaneous Manufacturing Industries	46	57	47	53
Commercial Air Services	20	12	15	23
Warehousing (including Refrigeration)	12	12	9	9
Other Transportation and Storage	88	91	67	93
Electric Power, Gas, Water Utilities	2	2	4	3
Mines (incl. Milling), Quarries, Oil Wells	29	16	17	25
Construction	159	123	117	132
Industrial Buildings	38	35	37	36
Personal Services	14	24	11	7
Forestry	9	6	7	4
Wholesale Trade	153	120	151	196
Retail Trade	239	225	291	319
Education and Health Services	18	10	7	9
Recreation Services	32	33	44	29
Services to Business Management	24	21	13	16
Miscellaneous Services	34	39	43	43
Agriculture	106	175	201	205
Fishing and Trapping	1	6	5	6
Communications	14	7	16	9
Laundries, Cleaners and Pressers	52	45	52	39
Restaurants and Other Eating Places	59	64	82	76
Hotels, Motels and Other Lodgings	145	127	145	104
Theatres, Bowling Alleys, Billiard Halls	32	28	16	25
(Enterprises engaged in more than one type of business are classified	2,085	1,986	2,083	2,209
according to major activity.)			-	

During fiscal years ending September 30

		AMOUNT (\$000)					
1966	1967	1962	1963	1964	1965	1966	1967
153	124	6,849	7,400	8,974	8,655	10,787	7,366
1 13	5	25	162	233	74 192	50 971	252
17	13 24	463	372	434	644	793	577
22 35	24 35	2,323 2,934	1,695 1,446	1,610 1,919	4,457 2,102	2,176 2,158	1,777 2,727
147	102	7,542	6,281	1,919 5.054	6,321		7,078
147	22	407	1,430	758	1,454	11,653 1,837	1,516
70	48	2,058	2,082	2.290	1,788	3,888	2,636
207	170	6,701	2,082 7,992	12.434	9,694	14,095	9,282
21	22	648	847	5,954 758 2,290 12,434 737	844	1,063	1,215
7	7	93	296	407	844 318	800	841
15	17	1,860	566	1,240	1,200	918	1,687
43	34	3,097		2,625	3,332	3,788	1,361
`2	2	152	1,522	169	60	155	152
18	19	1,059	1,522	211	804	677	745
57	48	1,569	2,326	2,035	2,894	2,775	1,954
16	25	1,497	384	993	845	1,903	6,040
8	10	745	1,274	439	521	472	916
76	63	4,579	4,690	4,078	5,506	3,733	6,255
3	7 18	80	63	79	70	43	154
25	130	1,668 6,649	550 3,877	1,053 4,004	1,102	1,986 5,826	1,129 5,002
144 59	76	1,695	1,492	1,394	4,566 1,818	2,786	4,328
15	23	339	486	516	362	446	706
8	16	612	77	147	176	336	661
197	160	5,908	4,431	5,509	6.816	9,498	8,174
338	344	6,868	6,134	7,744	6,816 8,989	12,202	13,555
14	20	463	181	100	696	984	1.189
34	31	2,134	1,668	1,929	1,031 498	1,639	1,504
24	30	621	631	307		881	686
43	45	1,156	913	1,061	1,164	1,480	2,104
185	169	4,127	4,809	5,892	7,118	6,876	6,121
3	7	8	455	166	350	65	143
18	17	820	376	313	468	890	1,075
41	32	1,932	1,220	1,564	1,374	1,223	1,059
95	91	2,110 8,470 1,720	1,890	2,627	2,093	3,506	3,304
130 16	147 15	8,470	6,460 1,085	5,307	4,810 940	6,728 560	7,019 842
10		1,720	1,065	2,627 5,307 628	940	300	042
2,334	2,168	91,981	79,811	88,148	96,146	122,647	113,132
		<u> </u>					-



#### Income and Expense Year ended September 30, 1967 (with comparative figures for 1966)

	(\$000)	(\$000)
INCOME	1967	1966
Interest	\$22,849	\$19,285
Profit on sale of investments	74	3
Sundry	523	487
	\$23,446	\$19,775
EXPENSE		
Salaries <sup>(1)</sup>	\$ 4,758	\$ 4,187
Pension fund, unemployment insurance and group insurance	452	540
Other staff expenses <sup>(2)</sup>	90	67
Investigation and supervision expenses	99	96
Travel and transfer expenses	243	235
Rental and other costs — leased premises	643	552
Depreciation on equipment	88	80
Advertising	99	96
Other public information <sup>(3)</sup>	76	70
Telephone and telegrams	156	148
Office supplies and expenses	224	216
Directors' fees	11	13
Auditors' fees and expenses	18	18
All other operating expenses	89	72
Total operating expenses Interest on debentures (including amortization of discount and	\$ 7,046	\$ 6,390
premium)	13,875	11,457
Provision for losses	1,891	1,393
	\$22,812	\$19,240
Net income transferred to reserve fund	\$ 634	\$ 535

The number of staff averaged 624 in 1967 and 590 in 1966.
 Includes overtime pay, medical services and cafeteria expense.
 Includes printing of Annual Report and of booklet "A Source of Financing for Canadian Business", etc.

## Reserves

STATEMENT OF RESERVE FUND		
Year ended September 30, 1967	(\$000)	(\$000)
(with comparative figures for 1966)	1967	1966
Balance, beginning of year	\$18,958	\$18,423
Net income for the year	634	535
Balance, end of year	\$19,592	\$18,958
STATEMENT OF RESERVE FOR LOSSES		
Year ended September 30, 1967		(\$000)
Balance, beginning of year		\$ 6,250
Add:		
Recovery of amounts previously written off	\$ 30	
Provision for bad and doubtful debts for the year ended September 30, 1967	1,891	1,921
I		\$ 8,171
Less: Bad debts written off		671
Balance, end of year		\$ 7,500



## Statement of Assets and Liabilities as at September

ASSETS	1967	1966	
Cash	\$ 43,179	\$ 33,816	
Government of Canada Treasury Bills	1,099,295	-	
Loans and investments	333,541,194	298,107,126	
Accrued interest	1,702,400	1,473,227	
Property held for sale (including agreements for sale)	1,279,072	868,745	
Liability of others on guarantees and underwriting agreements (as per contra)	13,975	30,475	
Debenture discount and premium less amortization	2,304,334	3,988,149	
Other assets	821,554	611,672	
	\$340,805,003	\$305,113,210	

NOTE: Amounts not disbursed at September 30, 1967, on loans and investments authorized, \$55,036,868 (1966, \$52,448,394).

L. RASMINSKY	
PRESIDENT	
A. J. Norton	
CHIEF ACCOUNTANT	

## $80,\ 1967$ (with comparative figures for 1966)

LIABILITIES	1967	1966
Debentures outstanding	\$262,500,000	\$232,800,000
Accrued interest on debentures	6,728,178	5,663,500
Liabilities under guarantees and underwriting agreements	13,975	30,475
Other liabilities	470,599	411,659
Reserve for losses	7,500,000	6,250,000
Capital: Capital stock — authorized 500,000 shares par value \$100 each; issued and outstanding — 1967, 440,000 shares — 1966, 410,000 shares	44,000,000	41,000,000
Reserve fund	19,592,251	18,957,576
	63,592,251	59,957,576
	\$340,805,003	\$305,113,210

#### **AUDITORS' REPORT**

We have examined the statement of assets and liabilities of the Industrial Development Bank as at September 30, 1967. Our examination included a general review of the accounting procedures and such tests of accounting records and other supporting evidence as we considered necessary in the circumstances. In our opinion the above statement of assets and liabilities presents fairly the financial position of the Bank as at September 30, 1967.

J. René de Cotret, c.a. of René de Cotret & Cie

T. A. M. HUTCHISON, F.C.A. of Peat, Marwick, Mitchell & Co.

Ottawa, November 3, 1967



Parabolic antenna for cable TV system.



Grinding metal shaft.



Turkey farm.

Assembling cab for heavy construction equipment.



Automated tunnel kiln for firing clay drain tile.

### **Board of Directors**

\*L. Rasminsky, C.B.E. Ottawa, Ont.

\*J. R. Beattie Ottawa, Ont.

\*A. I. Barrow, C.A., R.I.A. Halifax, N.S.

\*R. B. Bryce Ottawa, Ont.

A. J. E. Child Calgary, Alta.

S. E. Green Charlottetown, P.E.I.

S. Kanee Winnipeg, Man.

P. H. Lavoie Montreal, Que.

A. J. MacIntosh, Q.C. Toronto, Ont.

\*W. A. Mackintosh Kingston, Ont.

L. Patrick, C.B.E. Calgary, Alta.

F. J. Ryan, Q.C. St. John's, Nfld.

W. F. Ryan, Q.C. Fredericton, N.B.

\*J. Taschereau Quebec, Que.

A. Walton Vancouver, B.C.

\*J. H. Warren Ottawa, Ont.

<sup>\*</sup>Member of the Executive Committee

## Officers

President	L. Rasminsky, C.B.E.
General Manager	A. N. H. James Montreal
Deputy General Manager	E. R. Clark Montreal
Assistant General Manager	C. E. DeAthe Montreal
Assistant General Manager	H. J. C. Russell Montreal
Assistant General Manager, Atlantic Region	H. R. Stoker Halifax
Assistant General Manager, Quebec Region	Lucien Viau Montreal
Assistant General Manager, Central Region	W. C. Stuart Toronto
Assistant General Manager, Western Region	J. C. Ingram Winnipeg
Secretary	L. F. Mundy Ottawa
Deputy Secretary	P. D. Smith Ottawa
Deputy Secretary	G. Hamilton Ottawa
Chief Accountant	. A. J. Norton Ottawa
Internal Auditor	. E. Metcalfe Ottawa
Superintendent of Credits	G. R. Elliott Montreal
Administrative Assistant	
Special Assistant	
Controller	
Assistant Controller	C. B. Ready Montreal
Assistant Controller	R. G. Forsythe Montreal
General Solicitor	H. M. Scott Montreal
Associate General Solicitor	G. Bousquet, Q.C Montreal
Chief, Insurance Department	W. L. Mundy Montreal
Engineering Adviser	B. Heron Montreal
Deputy Secretary	C. I. Stuart Montreal
Deputy Secretary	G. R. d'Artois Montreal
Personnel Officer	E. C. Scott Montreal
Assistant Personnel Officer	J. A. McKee Montreal
Information Officer	J. W. Sivers Montreal

## Officers (continued)

#### REGIONAL AND BRANCH OFFICES

ATLANTIC REGION Assistant General Manager: 1583 Hollis Street, Halifax

H. R. Stoker

Regional Office Supervisor: K. A. Powers 1583 Hollis Street, Halifax St. John's Manager: G. J. Hiltz 85 Elizabeth Avenue

Halifax Manager: J. G. Kenna 1583 Hollis Street

Saint John Manager: R. L. McLean 75 Prince William Street
Moncton Manager: P. H. Johnson 236 St. George Street

QUEBEC REGION Assistant General Manager: 901 Victoria Square, Montreal

Lucien Viau

Regional Office Supervisor: J. E. Nordin 901 Victoria Square, Montreal
Rimouski Manager: J. Y. Bernier 133 St. Germain Street

Quebec Manager: G. L. Vézina 925 Chemin St. Louis Assistant Manager: R. L. Fiset

Trois-Rivières Manager: J. Y. Milette 550 Bonaventure Street

Montreal (North) Manager: I. M. Wills 110 Cremazie Boulevard West, Montreal

Assistant Manager: J. Clermont

Montreal (South) Manager: J. J. G. Bourbonnière 901 Victoria Square, Montreal Assistant Managers:

R. V. Crank, J. Lagacé

Sherbrooke (Sub-Branch to Montreal (South))

Ottawa

Manager: G. W. Madore

31 King Street West

350 King Edward Avenue

ttawa Manager: G. W. Madore 350 King Edward Avenue Assistant Manager: J. A. Sutherland

CENTRAL REGION Assistant General Manager: 250 University Avenue, Toronto

W. C. Stuart

Regional Office Supervisor: E. A. Bell 250 University Avenue, Toronto

egional Office Supervisor: E. A. Bell 250 University Avenue, Toronto Assistant Supervisor: K. K. Hay-Roe

Metropolitan Toronto Manager: L. F. Smith 250 University Avenue, Toronto

Assistant Managers:

J. A. Robson, L. E. Crowley

## Officers (continued)

#### CENTRAL REGION (continued)

Mid-Ontario Manager: I. D. MacLaren 250 University Avenue, Toronto

Assistant Manager: J. O. Skerry

Hamilton Manager: R. T. Mactavish 20 Hughson Street, South

Assistant Manager: E. A. Duddle

Kitchener-Waterloo Manager: J. B. S. Oldaker Waterloo Square Building, Waterloo

LondonManager: C. V. Spielman291 Dundas StreetWindsorManager: J. G. Wilson267 Pelissier StreetSudburyManager: N. J. Weedmark96 Larch Street

Lakehead Manager: J. T. Horne 106 Centennial Square, Fort William

WESTERN REGION Assistant General Manager: 287 Broadway, Winnipeg

J. C. Ingram

Prairie Provinces and Northwest Territories

Regional Office Supervisor: R. H. Wheeler 287 Broadway, Winnipeg

Winnipeg Manager: H. W. Baker 360 Broadway

Assistant Manager: D. S. Brown

ReginaManager: M. T. Collins2220–12th AvenueSaskatoonManager: H. D. Ramsey406–21st Street, East

Calgary Manager: F. G. Stewart 320 Seventh Avenue, S.W. Assistant Manager: D. B. Anderson

Edmonton Manager: C. R. T. Bingley 601 Chancery Hall

Assistant Manager: T. F. Ching

British Columbia and Yukon Territory

Regional Office Supervisor: J. E. Millard 900 West Hastings Street, Vancouver

Assistant Supervisor: O. H. Morgan

Kelowna Manager: M. D. Rudkin 22A The Mall, Shops Capri Prince George Manager: R. B. Thomas 1320 Fifth Avenue

Vancouver Manager: W. H. Jay 900 West Hastings Street

Assistant Manager: R. P. Dohan

Victoria Manager: D. A. Kerley 702 Fort Street

## Summary of operations 1944 - 1967 (Thousands of dollars)

	November 1944 to		
Fiscal years ending September 30th	1959	1960	1961
LOANS AND INVESTMENTS			
Authorized during period	261,918 41,273 220,645	38,676 4,381 34,295	71,636 9,649 61,987
Disbursements.  Less: Repayments and write-offs.  Increase in amounts outstanding.	208,221 111,349 96,872	29,748 23,548 6,200	47,504 27,315 20,189
INCOME AND EXPENSE			
Income from loans and investments	28,190 3,276	6,302 162	7,135 289
Total income	31,466	6,464	7,424
Operating expenses Salaries and other staff expensesOther	7,741 2,318	1,442 551	2,007 772
Total operating expenses.  Cost of debentures.	10,059 5,714	1,993 2,474	2,779 3,008
Net income before provision for losses	15,693	1,997	1,637
Appropriated to reserve for losses	2,885 12,808	488 1,509	444 1,193
WRITE-OFFS			
Bad debts written-off, net* *Includes transfer of \$315,000 interest previously unapplied and held in suspense.	1,286	(412)*	244
YEAR-END BALANCE SHEET			
Loans and investments outstanding		103,072 3,773	123,261 1,751
Total assets		106,845	125,012
Capital, issued and paid up		25,000 14,317 2,500 63,600 1,428	26,000 15,510 2,700 78,900 1,902
Total liabilities		106,845	125,012

1962	1963	1964	1965	1966	1967	Cumulative Total
1702					1,00	10141
92,006	79,961	88,501	96,246	122,664	113,442	965,050
9,761	13,317	10,627	12,418	14,771	14,223	130,420
82,245	66,644	77,874	83,828	107,893	99,219	834,630
74,463	74,208	69,534	81,141	98,143	96,631	779,593
32,799	38,241	46,198	50,224	55,181	61,197	446,052
11,664	35,967	23,336	30,917	42,962	35,434	333,541
9,384	12,251	14,246	16,638	19,293	22,863	136,302
308	378	414	469	482	583	6,361
9,692	12,629	14,660	17,107	19,775	23,446	142,663
3,008	3,410	3,578	3,884	4,794	5,300	35,164
1,133	1,241	1,328	1,411	1,596	1,746	12,096
4,141	4,651	4,906	5,295	6,390	7,046	47,260
4,486	6,556	7,891	9,549	11,457	13,875	65,010
1,065	1,422	1,863	2,263	1,928	2,525	30,393
650	729	998	1,323	1,393	1,891	10,801
415	693	865	940	535	634	19,592
250	129	198	573	393	641	3,302
54,925	200,892	224,228	255,145	298,107	333,541	
2,210	3,678	5,183	6,886	7,006	7,264	
57,135	204,570	229,411	262,031	305,113	340,805	
0,000	33,000	35,000	38,000	41,000	44,000	
5,925	16,618	17,483	18,423	18,958	19,592	
3,100	3,700	4,500	5,250	6,250	7,500	
5,300	147,600	168,100	195,400	232,800	262,500	
2,810	3,652	4,328	4,958	6,105	7,213	
57,135	204,570	229,411	262,031	305,113	340,805	



Modern testing laboratory.



Coastal marina.





# ANNUAL REPORT OF THE PRESIDENT AND STATEMENT OF ACCOUNTS FISCAL YEAR 1968

CAI FN 130 - RZ7















Head Office Ottawa

The Hon. E. J. Benson, P.C., Minister of Finance, Ottawa, Ontario. December 9th, 1968

Dear Sir,

In accordance with the provisions of the Industrial Development Bank Act, I enclose my report for the fiscal year ending September 30th, 1968, and a statement of the Bank's accounts for this period which is signed and certified in the prescribed manner.

Yours very truly,

h. Rasminerky

President

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In all parts of Canada there are customers of the Industrial Development Bank who have been assisted by IDB in starting or developing businesses of practically every type. The activities and facilities of a few of these enterprises are shown in the photographs in this report.

- 1 Modern motel.
- 2 Fabricating patio furniture.
- 3 Holstein cattle farm.







## Highlights

Amount of loans at September 30, 1968:			
Ç	Outsta	anding	\$368.4
	Undis	bursed	57.7
			\$426.1
Number of customers at fiscal year-end:			
	Fiscal	1965	6,961
	6.6	1966	7,868
	44	1967	8,593
	66	1968	9,509
Number of loans approved in fiscal year:			
	Fiscal	1965	2,209
	66	1966	2,334
	6.6	1967	2,168
	66	1968	2,515
Amount of loans approved in fiscal year:			
	Fiscal	1965	\$ 96.1
	66	1966	122.6
	6.6	1967	113.1
	4.6	1968	120.2



## Annual report of the President ~ 1968

The Industrial Development Bank was established by Act of Parliament in 1944 as a source of term financing for businesses in Canada unable to raise funds on reasonable terms and conditions from conventional sources with particular consideration to be given to the financing problems of small enterprises. In its lending policy the IDB is required to take into account the prospects of the enterprise being financially successful and its prospective ability to repay its borrowings from the Bank.

In the fiscal year ended September 30th, 1968, the IDB authorized 2,515 loans totalling \$120.2 million; this compared with 2,168 loans totalling \$113.1 million in the previous year. By the end of fiscal 1968, the Bank had, since its inception, approved over 21,000 loans aggregating nearly \$1,100 million to assist Canadian enterprises engaged in virtually every type of business activity.

The average size of the loans approved in fiscal 1968 was \$48,000, slightly less than in the two preceding years. Approximately 46% of the loans approved were for amounts of \$25,000 or less, and over 91% were for amounts of \$100,000 or less. The relatively modest average size of loan, and the large proportion of loans of \$100,000 or less, reflect the needs of small business for term financing and the special attention given by the IDB to proposals from small and medium size enterprises throughout the country, including more remote areas such as the Yukon and Northwest Territories.

Approvals in excess of \$100,000 accounted for approximately 8% of total approvals by number and 33% by amount. There is no upper limit on the amount of an IDB loan, but as larger term loans appear to be more readily obtainable elsewhere than smaller loans, the IDB's rates of interest are graduated upwards with the size of the loan; this helps to screen out applicants who might be expected to have access to funds elsewhere on reasonable terms and conditions.

A detailed classification of loan approvals by size appears on pages 12 and 13.

## Types of business

A detailed classification of loan approvals by type of business is given on pages 16 and 17. As indicated by the condensed classification shown below for the past three fiscal years, the proportion of loans made to borrowers in various fields of business enterprise has been fairly constant:

	Fiscal 1966		Fiscal 1967		Fiscal 1968	
	No.	Amount	No.	Amount	No.	Amount
Manufacturing	36%	48%	32%	36%	29%	33%
Transportation and Storage	4	5	5	12	4	5
Construction	6	5	6	4	6	5
Agriculture	8	5	8	6	8	7
Wholesale and Retail Trade	23	18	23	19	23	18
Tourist Industry	12	10	13	11	14	15
Other	11	9	13	12	16	17
	100%	100%	100%	100%	100%	100%

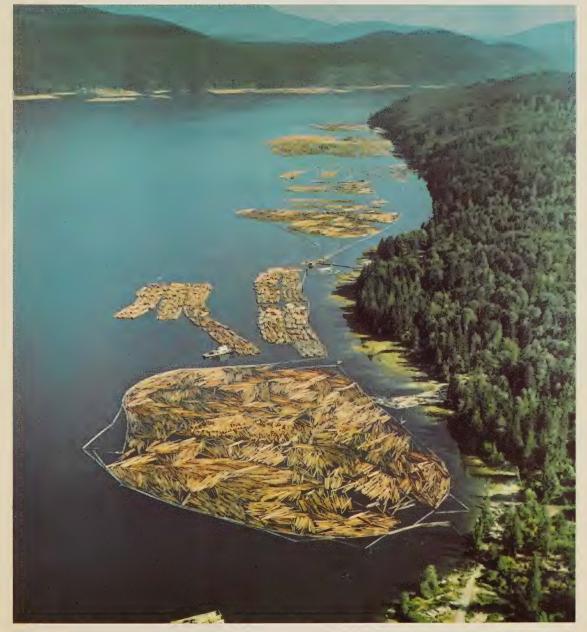
## Customers' programmes

In fiscal 1968, IDB loans in the amount of \$120 million assisted in financing customers' programmes totalling \$175 million. As in previous years, the major part comprised the acquisition of fixed assets of all kinds. In 1968 there was an increase in the proportion relating to land and buildings and a decrease in the proportion relating to purchase of machinery and equipment:

	Fiscal 1966	Fiscal 1967	Fiscal 1968
Land and buildings	46%	47%	56%
Machinery and equipment	31	32	23
Increase in working capital	10	9	9
Refinancing of mortgages, liens, etc	7	8	7
Changes of ownership	4	3	4
All other programmes	2	1	1
	100%	100%	100%

The IDB's share in the total financing required for these programmes was approximately the same as in the last two years:

	Fiscal 1966	Fiscal 1967	Fiscal 1968
IDB	70%	68%	69%
Other sources	30	32	31
	100%	100%	100%



#### Organization

In fiscal 1968, the decision on over 90% of loan approvals was taken at local branches or regional offices. This reflects the increasing impact of the decentralization policies adopted about two years ago. In line with its continuing aim of processing loan applications as quickly as possible, the IDB's current procedures stress more explicitly to applicants the importance of furnishing promptly the supporting material which is required to enable a financing proposal to be processed; without proper and reasonably up-to-date information from an applicant, the IDB cannot complete its analysis and reach a decision on a loan proposal.

The IDB endeavours to make its facilities known and easily available to businessmen in all parts of Canada. The Bank now has 29 branch offices in larger centres across the country. New offices have been opened as the volume of existing or prospective lending business in particular areas has justified this course, having regard to staff resources available and economical operations. In September, a sub-branch was established in Chicoutimi, Que., to be open on a regular basis certain days of the month, thereby extending improved service to a centre where full-time representation would not, at present, be practicable. A complete listing of IDB branch and regional offices is given on pages 26 and 27.

In smaller centres in the general area served by a branch, officers bring the IDB's services to local businessmen by means of periodic visits, advertised in advance, at which prospective customers are invited to discuss their proposals with the visiting officer. In fiscal 1968, 743 such visits were made to over 250 localities. This programme of advertised visits, which has been steadily expanded over the last several years, has been found to be an effective and practical way of actively assisting the development of viable enterprises in centres of smaller size and at more remote locations. IDB officers also frequently address business and professional groups to describe the activities of the Bank; in fiscal 1968, officers of the Bank made speeches or participated in panel discussions on some 72 occasions. These activities are additional to the IDB's regular advertising programme in newspapers and business and professional journals.

#### Financial statements

The statements of income and expense and the year-end balance sheets for the fiscal years 1967 and 1968 appear on pages 18, 20 and 21.

Loan disbursements totalled \$105.4 million in fiscal 1968, compared with \$96.3 million in fiscal 1967. Repayments amounted to \$69.0 million, an increase of \$8.5 million over the previous year. Debentures were sold in the amount of \$31.1 million and \$3 million was derived from the issue of share capital.

- 1 Amusement park.
- 2 Drying finished photo prints on a continuous roll system.
- 3 Commercial air services.







In accordance with the Industrial Development Bank Act, the additional share capital was subscribed by the Bank of Canada, which also purchased all debentures issued during the year.

Income at \$27.1 million was 15.4% above that of the previous year, the interest on debentures rose by 19% (reflecting in part the increase in the general level of interest rates) and operating expenses by 11%. The IDB's minimum lending rate on new loans was raised to 8% in December 1967, with higher interest rates being applied to larger loans. Net income before provision for losses was \$2.8 million compared with \$2.5 million in fiscal 1967.

Income and expense are shown below for the past five years, calculated as percentages of loans and investments outstanding during the respective years:

	Fiscal 1964	Fiscal 1965	Fiscal 1966	Fiscal 1967	Fiscal 1968
Income	6.95%	7.07%	7.18%	7.40%	7.67%
Operating costs	2.33	2.19	2.32	2.22	2.22
Cost of debentures	3.74	3.95	4.16	4.38	4.67
Net income before provision for losses	.88	.93	.70	.80	.78

A statement of income and expense for fiscal 1968 together with comparative figures for previous years is given in the summary of operations on pages 28 and 29.

Bad debts totalling \$762,340 were written off out of Reserve for Losses during the year, and \$36,516 previously written off was recovered. The amount of \$1,975,824 was appropriated from income to Reserve for Losses, which stood at \$8,750,000 at the year-end, representing slightly over 2% of the \$428.6 million of loans and investments outstanding or committed.

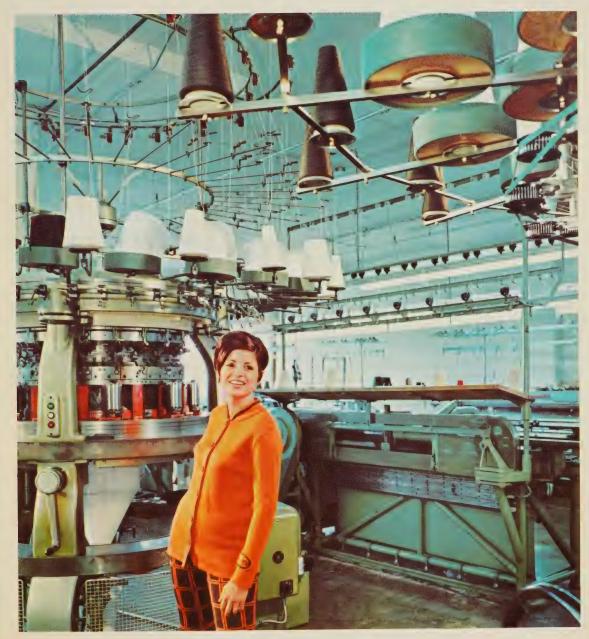
As the IDB Act provides, the balance of income for fiscal 1968, amounting to \$774,636 after provision for bad and doubtful debts, was added to the Reserve Fund, raising it to \$20,366,887.

#### Staff

Additions to the staff, required by the growth in business during the year, brought the total number to 670 at the fiscal year-end, compared with 619 a year earlier. It is on the ability and experience of its staff that the Bank must rely in carrying out its responsibilities under the Industrial Development Bank Act, and I express once again my appreciation of the loyal and devoted efforts of the staff during the past year.

\* \* \*

The IDB, one of the first organizations of its kind in the world, continued during the past year to assist in the development of newer, similar institutions in other countries by receiving personnel for training and experience in Canada.

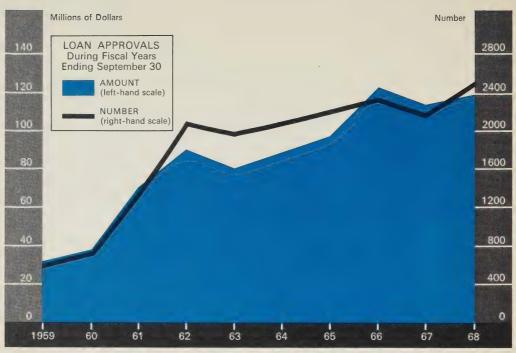


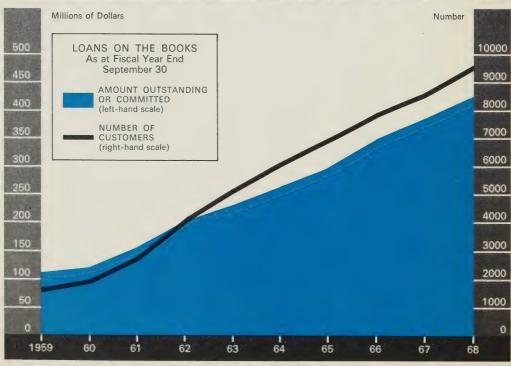


# Loan approvals During fiscal years ending September 30

	UMBER			
CLASSIFICATION BY NEW OR EXISTING BORROWERS:	1963	1964	1965	19
To new borrowers	1,532	1,514	1,602	1,6
To existing borrowers	454	569	607	
Total	1,986	2,083	2,209	2,3
CLASSIFICATION BY SIZE:				
\$ 5,000 or less	100	86	76	
Over 5,000 to 25,000	993	1,054	1,072	
Over 25,000 to 50,000	476	519 289	565 378	
Over 50,000 to 100,000	303 84	289 96	81	
				_
Total up to \$200,000	1,956 30	2,044 39	2,172 37	2,
Total	1,986	2,083	2,209	2,
	and and an			
CLASSIFICATION BY PROVINCE:	52	60	46	
CLASSIFICATION BY PROVINCE:	52 12	60 4	46 7	
CLASSIFICATION BY PROVINCE:  Newfoundland			7 51	
CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick.	12 46 70	4 62 52	7 51 62	
CLASSIFICATION BY PROVINCE:  Newfoundland.  Prince Edward Island.  Nova Scotia.  New Brunswick.  Quebec.	12 46 70 396	4 62 52 440	7 51 62 486	
CLASSIFICATION BY PROVINCE:  Newfoundland.  Prince Edward Island.  Nova Scotia.  New Brunswick.  Quebec.  Ontario.	12 46 70 396 676	4 62 52 440 674	7 51 62 486 684	
CLASSIFICATION BY PROVINCE:  Newfoundland.  Prince Edward Island.  Nova Scotia.  New Brunswick.  Quebec.  Ontario.  Manitoba.	12 46 70 396 676 158	4 62 52 440 674 152	7 51 62 486 684 165	
CLASSIFICATION BY PROVINCE:  Newfoundland. Prince Edward Island. Nova Scotia. New Brunswick. Quebec Ontario. Manitoba. Saskatchewan.	12 46 70 396 676	4 62 52 440 674	7 51 62 486 684	To be a second of the second o
CLASSIFICATION BY PROVINCE:  Newfoundland. Prince Edward Island. Nova Scotia. New Brunswick. Quebec Ontario. Manitoba Saskatchewan Alberta	12 46 70 396 676 158 79	4 62 52 440 674 152 122	7 51 62 486 684 165 153	-
CLASSIFICATION BY PROVINCE:  Newfoundland. Prince Edward Island. Nova Scotia New Brunswick Quebec. Ontario. Manitoba Saskatchewan. Alberta British Columbia	12 46 70 396 676 158 79 306	4 62 52 440 674 152 122 283	7 51 62 486 684 165 153 256 292	To be a second or second o
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland. Prince Edward Island. Nova Scotia.  New Brunswick. Quebec. Ontario. Manitoba Saskatchewan. Alberta. British Columbia. Yukon. N.W. Territories.	12 46 70 396 676 158 79 306	4 62 52 440 674 152 122 283	7 51 62 486 684 165 153 256 292	

		AMOUNT (\$000)					
1967	1968	1963	1964	1965	1966	1967	1968
1,560 608	1,851 664	61,020 18,791	62,964 25,184	69,936 26,210	90,968 31,679	80,480 32,652	90,742 29,511
2,168	2,515	79,811	88,148	96,146	122,647	113,132	120,253
56 928 580 407 145 2,116 52 2,168	44 1,107 670 481 164 2,466 49 2,515	431 15,113 18,324 22,737 12,249 68,854 10,957 79,811	363 16,503 19,778 21,571 13,666 71,881 16,267 88,148	306 17,011 21,782 28,214 11,948 79,261 16,885 96,146 44	287 15,572 23,422 33,210 23,783 96,274 26,373 122,647	237 15,337 22,065 29,478 20,856 87,973 25,159 113,132	192 18,717 25,878 35,215 22,978 102,980 17,273 120,253
31 8 45 60 404 824 83 111 257 330 7 8	31 17 44 63 461 833 127 129 289 493 17	1,531 305 1,846 2,276 22,535 27,922 5,525 2,404 8,388 6,727 37 315	1,982 61 2,122 1,747 24,994 28,112 5,784 3,801 8,886 10,569 20 70	1,588 278 2,356 1,794 25,549 30,098 5,855 4,742 8,980 14,647 184 75	1,508 373 2,375 2,719 31,935 42,646 6,329 6,447 10,968 16,907 75 365	1,092 515 1,516 3,084 20,780 39,006 3,873 4,962 17,013 19,914 896 481	1,315 355 1,565 2,124 24,484 41,579 5,912 5,054 13,463 22,022 688 1,692
2,168	2,515	79,811	88,148	96,146	122,647	113,132	120,253





#### Provincial distribution of loans

Total Authorizations Accounts on Books at September 30, 1968 November 1, 1944 to September 30, 1968 Amounts Number of Outstanding Number of Businesses or Committed Businesses Amounts (\$000)(\$000)197 6,162 295 13,664 Prince Edward Island..... 38 1,150 76 8,261 Nova Scotia.... 214 7,836 401 23,584 New Brunswick.... 278 10,038 524 27,343 1,917 103,695 3,206 283,403 Ontario..... 3,162 140,469 5,355 355,485 59,692 588 21,525 1,033 542 18,731 817 43,113 1,153 46,095 1,891 103,251 British Columbia.... 1,364 66,268 2,255 157,657 29 1,728 43 2,492 27 2,446 42 4,541 9,509 426,143 15,938 1,082,486

## **Summary statistics of loans**

for fiscal years ending September 30

(Millions of dollars)	1963	1964	1965	1966	1967	1968
Amounts drawn down by borrowers	74.0	69.6	80.8	98.0	96.3	105.4
Repayments by borrowers	38.2	46.0	49.8	54.8	60.5	69.0
Amounts written off (net) Principal. Interest.	.1	.2	.4 (.2)	.3 (.1)	.6 (.1)	.4 (.1)
Increase in amounts outstanding	35.7	23.4	30.6	42.9	35.2	36.0
Amounts outstanding at year-end	200.3	223.7	254.3	297.2	332.4	368.4
Amounts not yet disbursed at year-end on loans authorized	31.7	39.7	42.6	52.5	55.1	57.7
Amounts outstanding plus undisbursed at year-end	232.1	263.4	296.9	349.7	387.5	426.1
Number of customers on the books at year-end	5,104	6,027	6,961	7,868	8,593	9,509
Average amount outstanding plus undisbursed per customer (thousands of dollars)	45	44	43	44	45	45



## Classification of loan approvals by type of business

During fiscal years ending September 30

according to major activity.)

NUM	MBER			
	1963	1964	1965	1966
Manufacturing: Foods and Beverages	159	149	151	153
Tobacco and Tobacco Products.		- ''	1 1	1 1
Rubber Products.	6	5	4	13
Leather Products	6	14	18	17
Textile Products (except Clothing).	26	19	25	22
Clothing (Textiles and Fur).	45	38	49	35
	112	115	119	147
Wood Products	18	15	13	147
	46	47	56	70
Printing and Allied Industries	165	183	192	208
Iron and Steel Products (including Machinery and Equipment)	25	24	20	200
Transportation Equipment	23 <b>7</b>	24	8	20
Non-Ferrous Metal Products	13	16	19	15
Electrical Apparatus and Supplies			49	43
Non-Metallic Mineral Products	54	47		43
Products of Petroleum and Coal	26	3	2	18
Chemical Products	26	9	22	57
Miscellaneous Manufacturing Industries	57	47	53	0.
Commercial Air Services.	12	15	23	16
Warehousing (including Refrigeration)	12	9	9	8
Other Transportation and Storage	91	67	92	76
Electric Power, Gas, Water Utilities	2	4	3	3
Mines (incl. Milling), Quarries, Oil Wells	16	17	25	25
Construction	123	117	131	144
Industrial Buildings	35	38	36	59
Personal Services	24	11	7	15
Forestry	6	7	4	8
Wholesale Trade	120	151	197	197
Retail Trade	225	290	321	338
Education and Health Services.	10	7	9	14
Recreation Services.	33	44	29	34
Services to Business Management	21	13	16	24
Miscellaneous Services	39	43	43	43
Agriculture	175	201	205	185
Fishing and Trapping	6	5	6	3
Communications	7	16	9	18
Laundries, Cleaners and Pressers	45	52	39	41
Restaurants and Other Eating Places	64	82	75	95
Hotels, Motels and Other Lodgings	127	145	104	130
Theatres, Bowling Alleys, Billiard Halls	28	16	25	16
(Enterprises engaged in more than one type of business are classified	1,986	2,083	2,209	2,334

7,400	8,974	8,655	10,787	7,366	7,423
		74	50		40
162	233	192	971	252	206
372	434	644	793	577	364
1,695	1,610	4,457	2,176	1,777	2,375
1,446	1,919	2,102	2,158	2,727	1,444
6,281	5,954	6,321	11,653	7,078	4,825
1,430	758	1,454	1,837	1,516	272
2,082	2,290	1,788	3,888	2,636	2,036
7,992	12,434	9,679	14,140	9,282	11,121
847	737	844	1,018	1,215	1,788
296	407	318	800	841	484
566	1,240	1,200	918	1,687	1,358
2,248	2,625	3,342	3,788	1,361	3,049
· • •	169	60	155	152	
1,522	277	804	677	745	1,429
2,326	2,035	2,894	2,775	1,954	1,992
384	993	845	1,903	6,040	833
1,274	439	521	472	916	275
4,690	4,078	5,492	3,733	6,255	4,456
63	79	70	43	154	195
550	1,053	1,102	1,986	1,129	1,123
3,877	4,004	4,556	5,826	4,990	6,333
1,492	1,594	1,818	2,786	4,328	9,961
486	516	362	446	706	616
77	147	176	336	661	257
4,431	5,509	6,831	9,498	8,174	6,912
6,134	7,544	9,019	12,202	13,555	14,791
181	100	696	984	1,189	1,912
1,668	1,929	1,031	1,639	1,504	1,876
631	307	498	881	686	801
913	1,061	1,164	1,480	2,116	1,934
4,809	5,892	7,118	6,876	6,121	8,355
455	166	350	65	143	208

1,374

2,077

4,810

96,146

1,223

3,506

6,728

122,647

1,075

1,059

3,304

7,019

113,132

2,086

4,126

12,261

120,253

AMOUNT (\$000)

1,220

1,890

6,460

1,085

79,811

1,564

2,627

5,307

88,148

. . 5

2,168

2,515



## Income and Expense Year ended September 30, 1968 (with comparative figures for 1967)

	(\$000) 1968	(\$000) 1967
INCOME		
Interest	\$26,378	\$22,849
Profit on sale of investments	190	74
Sundry	487	523
	\$27,055	\$23,446
EXPENSE		
Salaries <sup>(1)</sup>	\$ 5,285	\$ 4,758
Pension fund, unemployment insurance and group insurance	532	452
Other staff expenses <sup>(2)</sup>	99	90
Investigation and supervision expenses	113	99
Travel and transfer expenses	289	243
Rental and other costs — leased premises	703	643
Depreciation on equipment	93	88
Advertising	118	99
Other public information <sup>(3)</sup>	80	76
Telephone and telegrams	166	156
Office supplies and expenses	234	224
Directors' fees	11	11
Auditors' fees and expenses	18	18
All other operating expenses	85	89
Total operating expenses.	\$ 7,826	\$ 7,046
Interest on debentures (including amortization of discount and		
premium)	16,478	13,875
Provision for losses	1,976	1,891
	\$26,280	\$22,812
Balance of income transferred to reserve fund	\$ 775	\$ 634

<sup>(1)</sup> The number of staff averaged 642 in 1968 and 624 in 1967.

 <sup>(2)</sup> Includes overtime pay, medical services and cafeteria expense.
 (3) Includes printing of Annual Report and of booklet "A Source of Financing for Canadian Business", etc.

## Reserves

STATEMENT OF RESERVE FUND Year ended September 30, 1968 (with comparative figures for 1967)  Balance, beginning of year.  Balance of income for the year.  Balance, end of year.	(\$000) <u>1968</u> \$19,592 <u>775</u> <u>\$20,367</u>	(\$000) 1967 \$18,958 634 \$19,592
STATEMENT OF RESERVE FOR LOSSES Year ended September 30, 1968 Balance, beginning of year.		(\$000) \$ 7,500
Add:  Recovery of amounts previously written off  Provision for bad and doubtful debts for the year ended September 30, 1968	\$ 36	2,012
Less:  Bad debts written off  Balance, end of year		9,512  762  \$ 8,750



## Statement of Assets and Liabilities as at September 30.

(with comparative figures for 1967)

		9	1101	
- Δ	-	•	IH.	TS

	1968	1967
Cash	\$ 78,994	\$ 43,179
Government of Canada Treasury Bills	999,540	1,099,295
Loans and investments	370,915,993	334,328,239
Accrued interest	1,796,473	1,702,400
Property held for sale (Note 1)	2,557,602	492,027
Liability of others on guarantees and underwriting agreements (as per contra)	13,975	13,975
Debenture discount and premium less amortization	1,172,758	2,304,334
Other assets	1,411,330	821,554
	\$378,946,665	\$340,805,003

L. RASMINSKY

PRESIDENT

A. J. NORTON

CHIEF ACCOUNTANT

Note 1 — Agreements for sale formerly included in property held for sale are now included with loans and investments. Last year's data are revised accordingly.

Note 2 — Amounts not disbursed at September 30, 1968 on loans and investments authorized, \$57,696,379 (1967, \$55,036,868).

#### LIABILITIES

1968	1967
\$293,600,000	\$262,500,000
8,285,860	6,728,178
13,975	13,975
929,943	470,599
8,750,000	7,500,000
47,000,000	44.000.000
47,000,000	44,000,000
20,366,887	19,592,251
67,366,887	63,592,251
\$378,946,665	\$340,805,003
	\$293,600,000 8,285,860 13,975 929,943 8,750,000 47,000,000 20,366,887 67,366,887

#### AUDITORS' REPORT

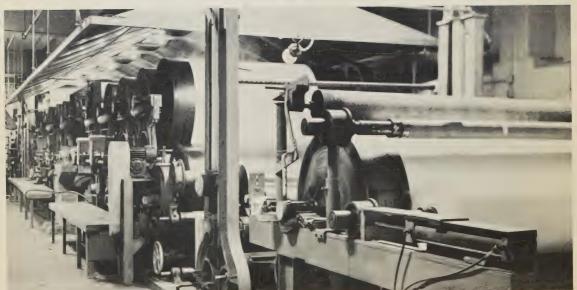
We have examined the statement of assets and liabilities of the Industrial Development Bank as at September 30, 1968. Our examination included a general review of the accounting procedures and such tests of accounting records and other supporting evidence as we considered necessary in the circumstances. In our opinion the above statement of assets and liabilities presents fairly the financial position of the Bank as at September 30, 1968.

T. C. KINNEAR, F.C.A. of Price Waterhouse & Co.

J. René de Cotret, C.A. of René de Cotret & Cie

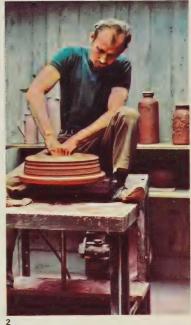
- 1 Bus manufacturing.
- 2 Producing paper.





- 1 Dry cleaning store.
- 2 Handcrafting pottery.
- 3 Automated cage egg laying house.









#### **Board of Directors**

\*L. Rasminsky, C.C., C.B.E.

Ottawa, Ont.

\*J. R. Beattie

Ottawa, Ont.

\*A. I. Barrow, C.A., R.I.A.

Halifax, N.S.

\*R. B. Bryce

Ottawa, Ont.

S. E. Green

Charlottetown, P.E.I.

S. Kanee

Winnipeg, Man.

P. H. Lavoie

Montreal, Que.

\*W. A. Mackintosh, c.c.

Kingston, Ont.

D. F. Matheson

Yorkton, Sask.

L. Patrick, C.B.E.

Calgary, Alta.

F. J. Ryan, Q.C.

St. John's, Nfld.

\*J. Taschereau

Quebec, Que.

A. Walton

Vancouver, B.C.

Ottawa, Ont.

\*J. H. Warren

## Officers

President L. Rasminsky, C.C., C.B.E.
General Manager
Deputy General Manager
Assistant General Manager
Assistant General Manager
Assistant General Manager, Atlantic Region
Assistant General Manager, Quebec Region Lucien Viau Montreal
Assistant General Manager, Central Region
Assistant General Manager, Prairie Region
Assistant General Manager, British Columbia Region J. E. Millard Vancouver
Secretary L. F. Mundy Ottawa
Deputy Secretary P. D. Smith Ottawa
Deputy Secretary G. Hamilton Ottawa
Chief Accountant
Internal Addition
Superintendent of Credits
Administrative Assistant
Special Assistant
Controller
Assistant Controller
Assistant Controller
General Solicitor
Associate General Solicitor
Chief, Insurance Department
Engineering Adviser
Industrial Research Officer L. E. Barclay Ottawa
Deputy Secretary
Deputy Secretary
Personnel Officer
Assistant Personnel Officer
Information Officer
Y



#### Officers (continued)

REGIONAL AND BRANCH OFFICES

ATLANTIC REGION Assistant General Manager:

K. A. Powers

Regional Office Supervisor: J. G. Kenna St. John's Manager: G. J. Hiltz 85 Elizabeth Avenue Halifax Manager: D. A. Kerley 1583 Hollis Street Saint John Manager: K. W. Bolam 75 Prince William Street Moncton

Manager: P. H. Johnson

QUEBEC REGION Assistant General Manager:

Lucien Viau

Regional Office Supervisor: J. E. Nordin

Assistant Supervisors:

G. Bourbonnière, J. M. Dunbar

Rimouski Manager: C. L. L'Espérance

Quebec Manager: J. Y. Milette Assistant Manager: J. R. Leduc

Chicoutimi (Sub-Branch to Quebec)

Trois-Rivières Manager: J. Y. Bernier

Montreal (North) Manager: I. M. Wills Assistant Managers:

M. Dépot, J. A. Clinton

Montreal (South) Manager: G. L. Vézina

Assistant Managers: R. V. Crank, P. M. Bourassa

Sherbrooke Manager: J. Lagacé

Ottawa Manager: G. W. Madore

Assistant Manager: J. A. Sutherland

CENTRAL REGION Assistant General Manager:

W. C. Stuart

Regional Office Supervisor: E. A. Bell

Assistant Supervisor: K. K. Hay-Roe

Metropolitan Toronto Manager: I. D. MacLaren

Assistant Managers:

L. E. Crowley, W. Y. Torrance

1583 Hollis Street, Halifax

1583 Hollis Street, Halifax

236 St. George Street

901 Victoria Square, Montreal

901 Victoria Square, Montreal

143 St. Germain Street, West

925 Chemin St. Louis

152 Racine Street, East 550 Bonaventure Street

110 Cremazie Boulevard West, Montreal

901 Victoria Square, Montreal

1845 King Street, West

238 Sparks Street

250 University Avenue, Toronto

250 University Avenue, Toronto

250 University Avenue, Toronto

#### Officers (continued)

CENTRAL REGION (continued)

Kitchener-Waterloo

Mid-Ontario Manager: R. T. Mactavish

Assistant Manager: J. O. Skerry

250 University Avenue, Toronto

20 Hughson Street, South

287 Broadway, Winnipeg

Hamilton Manager: J. T. Horne

Assistant Manager: E. A. Duddle

Waterloo Square Building, Waterloo Manager: J. B. S. Oldaker London Manager: C. V. Spielman 291 Dundas Street

Windsor Manager: J. G. Wilson 267 Pelissier Street Sudbury Manager: N. J. Weedmark 96 Larch Street

Assistant Manager: R. J. Collins

Lakehead Manager: C. B. Ready 106 Centennial Square, Fort William

PRAIRIE REGION Assistant General Manager:

(including Northwest Territories) J. C. Ingram

Supervisor: R. H. Wheeler Regional Office 287 Broadway, Winnipeg Winnipeg Manager: H. W. Baker 360 Broadway

Assistant Manager: D. S. Brown

Regina Manager: M. T. Collins 2220-12th Avenue Saskatoon Manager: H. D. Ramsey 406-21st Street, East Calgary Manager: F. G. Stewart 320 Seventh Avenue, S.W.

Assistant Manager: D. B. Anderson

Edmonton Manager: C. R. T. Bingley 601 Chancery Hall Assistant Manager: T. F. Ching

BRITISH COLUMBIA REGION Assistant General Manager: 900 West Hastings Street, Vancouver (including Yukon Territory) J. E. Millard

Regional Office Supervisor: L. F. Smith 900 West Hastings Street, Vancouver

Assistant Supervisor: O. H. Morgan

Kelowna Manager: M. D. Rudkin 1460 Pandosy Street Prince George Manager: R. B. Thomas 1320 Fifth Avenue

Vancouver Manager: W. H. Jay 900 West Hastings Street Assistant Managers: K. R. Miller, J. L. Denholme

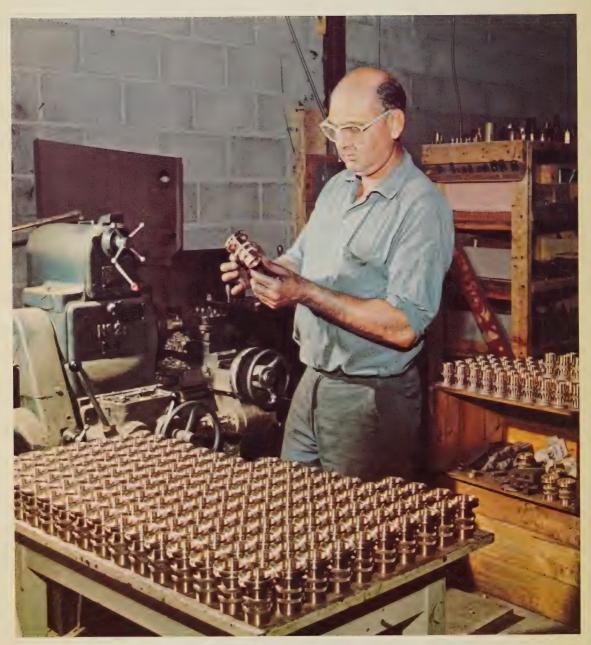
Victoria Manager: R. P. Dohan 777 Broughton Street



# Summary of operations 1944 - 1968 (Thousands of dollars)

Fiscal years ending September 30th	November 1944 to 1960	1961	1962
LOANS AND INVESTMENTS			
Authorized during period.  Less: Cancellations and reductions Net authorizations	300,594 45,654 254,940	71,636 9,649 61,987	92,006 9,761 82,245
Disbursements	237,969 134,897 103,072	47,504 27,315 20,189	74,463 32,799 41,664
INCOME AND EXPENSE			
Income from loans and investments	34,492 3,438	7,135 289	9,384 308
Total income	37,930	7,424	9,692
Operating expenses Salaries and other staff expenses Other	9,183 2,869	2,007 772	3,008 1,133
Total operating expenses	12,052 8,188	2,779 3,008	4,141 4,486
Net income before provision for losses	17,690	1,637	1,065
Appropriated to reserve for losses.  Transferred to reserve fund.	3,373 14,317	444 1,193	650 415
WRITE-OFFS			
Bad debts written-off, net	874	244	250
YEAR-END BALANCE SHEET			
Loans and investments, including agreements for sale		123,291	164,925
All other assets			2,210
Total assets		125,012	167,135
Capital, issued and paid up		26,000	30,00
Reserve fund		15,510 2,700	15,92 3,10
Debentures outstanding.		78,900	115,30
All other liabilities		1,902	2,81
Total liabilities		125,012	167,13

1963	1964	1965	1966	1967	1968	Cumulative Total
79,961 13,317 66,644	88,501 10,627 77,874	96,246 12,418 83,828	122,664 14,771 107,893	113,442 14,223 99,219	120,279 12,171 108,108	1,085,329 142,591 942,738
74,208 38,241 35,967	69,534 46,198 23,336	81,141 50,224 30,917	98,143 55,181 42,962	96,631 61,197 35,434	105,466 69,721 35,745	885,059 515,773 369,286
12,251	14,246	16,638	19,293	22,863	26,396	162,698
378	414	469	482	583	659	7,020
12,629	14,660	17,107	19,775	23,446	27,055	169,718
3,410 1,241	3,578 1,328	3,884 1,411	4,794 1,596	5,300 1,746	5,915 1,912	41,079 14,008
4,651 6,556	4,906 7,891	5,295 9,549	6,390 11,457	7,046 13,875	7,827 16,478	55,087 81,488
1,422	1,863	2,263	1,928	2,525	2,750	33,143
729 693	998 865	1,323 940	1,393 535	1,891 634	1,976 774	12,777 20,366
129	198	573	393	641	726	4,028
200,928 3,642	224,267 5,144	255,154 6,877	298,178 6,935	334,328 6,477	370,916 8,031	
204,570	229,411	262,031	305,113	340,805	378,947	
33,000 16,618 3,700 147,600 3,652	35,000 17,483 4,500 168,100 4,328	38,000 18,423 5,250 195,400 4,958	41,000 18,958 6,250 232,800 6,105	44,000 19,592 7,500 262,500 7,213	47,000 20,367 8,750 293,600 9,230	
204,570	229,411	262,031	305,113	340,805	378,947	







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# 25

ANNUAL REPORT OF THE PRESIDENT
AND STATEMENT OF ACCOUNTS

**FISCAL YEAR** 

1969





# 1944 *idb* 1969

When the Industrial Development Bank opened its doors for business on November 1st, 1944—twenty-five years ago — World War II had not yet come to an end. The establishment of this new financial institution was part of the war-time planning for post-war conditions. The aim was to encourage industrial development by providing capital assistance to sound business enterprises in Canada, particularly those of smaller size, which were unable for various reasons to obtain financing elsewhere on reasonable terms and conditions. The IDB was one of the first organizations in the world set up to fill this "gap".

At first, the Bank's operations were primarily in the manufacturing field, but their scope has been steadily broadened by Parliament and today the IDB can lend to virtually any type of business undertaking. In its early years, the IDB had offices in the four largest cities in Canada; as its business grew and trained staff resources became available, additional offices were opened. Now, at the close of its twenty-fifth year of operations, the Bank makes its services available to the public through five regional offices and thirty-one branch offices across the country. A substantial proportion of the financing proposals regularly considered by the IDB are from businesses located in smaller centres and the more remote areas of Canada including the far North.

Up to the end of the last fiscal year, September 30, 1969, the Industrial Development Bank had approved over 24,000 term loans totalling some \$1,200 million to assist the growth and expansion of more than 18,000 small and medium size business enterprises. It is currently making about 3,000 loans per year. Last year these aggregated over \$150 million and were for an average amount of \$51,000.





Head Office Ottawa

The Hon. E. J. Benson, P.C., Minister of Finance, Ottawa, Ontario. December 9th, 1969

Dear Sir,

In accordance with the provisions of the Industrial Development Bank Act, I enclose my report for the fiscal year ended September 30th, 1969, and a statement of the Bank's accounts for this period which is signed and certified in the prescribed manner.

Yours very truly,

L. Lasningky

President

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Fabricating laminated wooden arches.

Preparing doll's face mould.

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Summary of operations, 1944-1969

The photographs in this report, depicting the operations of some of the customers of the Industrial Development Bank, illustrate the wide range of the activities of over 18,000 individual business enterprises in all parts of Canada which have received financial assistance from the IDB.



# **Highlights**

### Amount of loans at September 30, 1969:

(millions of dollars)

Outstanding		,					,							\$416.3
Undisbursed								,					,	72.4
														\$488.7

### Number of customers at fiscal year-end:

Fiscal 1966	 7,868
Fiscal 1967	 8,593
Fiscal 1968	 9,509
Fiscal 1969	10 627

### Number of loans approved in fiscal year:

Fiscal 1966														2,334	4
Fiscal 1967												,		2,168	8
Fiscal 1968														2,51	5
Fiscal 1969														2 988	R

### Amount of loans approved in fiscal year:

(millions of dollars)

Fiscal 1966													\$122.6
Fiscal 1967													113.1
Fiscal 1968													120.2
Fiscal 1969													153.4



# Annual report of the President-1969

In its twenty-fifth year of operation, completed on September 30th, 1969, the Industrial Development Bank authorized 2,988 loans totalling \$153.4 million; in the preceding fiscal year 2,515 loans totalling \$120.2 million had been approved. The total amount of loans outstanding at the close of fiscal 1969 was \$416.3 million, up by about 13% over the fiscal 1968 year-end, and loans not yet disbursed were \$72.4 million as against \$57.7 million one year earlier.

The average size of the loans approved last year was \$51,000, quite close to the comparable figure for several years past, and the bulk of the loans approved were for amounts of \$100,000 or less:

	Fisca	al 1967	Fisca	al 1968	Fiscal 1969		
Size of loans							
\$25,000 or less	984	45%	1,151	46%	1,370	46%	
\$25,001 to \$100,000	987	46	1,151	46	1,339	45	
Over \$100,000	197	9	213	8	279	9	
	2,168	100%	2,515	100%	2,988	100%	
Average size of loan (\$000)	5	2	4	8	5	1	

A detailed classification of loan approvals by size appears on pages 14 and 15.

The relatively small average size of loan, and the fact that the bulk of the IDB's lending is for amounts of \$100,000 or less, reflect the continuing term financing needs of smaller businesses in Canada and the particular consideration given by the IDB to the financing problems of small enterprises, as required by the Industrial Development Bank Act.

In view of general credit conditions prevailing during fiscal 1969, reflected in current policies directed towards reducing inflationary pressures, special care has been exercised in scrutinizing larger loan applications, particularly those where term financing for sound projects might be expected under normal monetary conditions to be available elsewhere on reasonable terms.

On September 30th, 1969, there were some 10,600 customers on the Bank's books, a net increase of about 1,100 during the year. The distribution of loans by provinces and the northern territories appears on page 17.

# Types of business

A condensed classification of loan approvals by type of business is shown in the following table; more detailed figures may be found on pages 18 and 19. It will be noted that, in general, the proportion of loans made to customers engaged in various kinds of business activity has remained relatively constant in recent years:

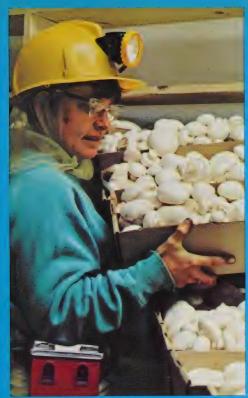
	Fiscal	1967	Fiscal	1968	Fiscal	1969
	No.	Amount	No. /	Amount	No. A	Amount
Manufacturing	32%	36%	29%	33%	27%	34%
Transportation and Storage	5	12	4	5	3	5
Construction	6	4	6	5	6	5
Agriculture	8	6	8	7	6	5
Wholesale and Retail Trade	23	19	23	18	24	18
Tourist Industry	13	11	14	15	18	19
Other	13	12	16	17	16	14
	100%	100%	100%	100%	100%	100%

# **Customers' programmes**

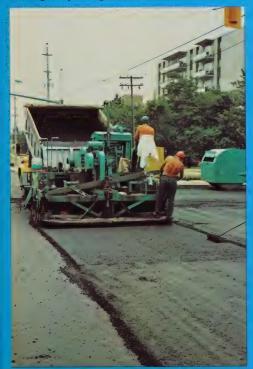
In fiscal 1969, IDB loans amounting to \$153 million were used to assist in financing programmes totalling \$221 million undertaken by customers. The expenditures involved were, as in preceding years, principally to acquire additional fixed assets of all kinds. A comparison for the past three fiscal years of the purposes of customers' programmes is given below:

	Fiscal 1967	Fiscal 1968	Fiscal 1969
Land and buildings	47%	56%	53%
Machinery and equipment	32	23	25
Increase in working capital	9	9	9
Refinancing of mortgages, liens, etc.	8	7	6
Changes of ownership	3	4	6
All other programmes	1	1	1
	100%	100%	100%

Of the total financing required for these programmes, the IDB's share in fiscal 1969 was 69%, about the same as in the two preceding years.



Grading and packing mushrooms.



Asphalt surfacing a street.



Quality control of glass fuse housings.



Manufacturing gift wrappings.

### Organization

During the past year two new IDB offices were opened — in July at New Westminster, B.C. to serve part of the territory formerly served by the Vancouver office, and in August at Rouyn, Que. The sub-branch at Rouyn is open on a regular basis certain days of the month and provides more convenient service to businessmen in that northern Quebec area. The IDB now has 31 branch offices located in larger centres across the country; they are listed, together with the Bank's five regional offices, on pages 27 and 28. The effect of the regional organization introduced three years ago, and the increased administrative decentralization undertaken at that time, is reflected in the fact that in fiscal 1969 the decision on more than 90% of loan applications was again taken at local branch or regional offices. This helped to reduce the processing time for loan applications.

The Bank is always anxious to give prospective borrowers a decision on a financing proposal as quickly as possible. One of the major difficulties to be overcome in this regard is the problem which is frequently encountered of obtaining promptly from an applicant the financial and other supporting material needed before a proposal can be properly assessed and a sound decision reached. In its constant endeavour to keep loan processing time to a minimum, the IDB is necessarily dependent upon the full co-operation of the applicant in supplying adequate and up-to-date information as requested, with as little delay as possible.

All IDB branch offices carry on a programme of periodic visits to smaller centres in the general area served by the branch. These visits, advertised in advance in the local press and other media, afford a convenient way of interviewing prospective customers and discussing their financing proposals at first hand during the visit. It has been the Bank's experience that this programme of visits to smaller centres, which covers all parts of the country including the northern territories, is an effective and practical means of making the IDB's services better known in areas where there is often the need for more ready access to term financing to assist the healthy development of local businesses. In fiscal 1969 some 980 advertised visits were made to over 290 localities.

As part of its public information programme the IDB also carries on a limited amount of advertising in daily and weekly newspapers and in trade and business journals, and officers of the Bank often accept speaking engagements to business and professional gatherings to describe the activities of the IDB; in the past year, IDB officers gave addresses or appeared in panel discussions on some 135 occasions.

### Financial statements

The statements of income and expense and the year-end balance sheets for the fiscal years 1968 and 1969 appear on pages 20, 22 and 23.

Loan disbursements in fiscal 1969 totalled in excess of \$122 million, an increase of \$17 million over fiscal 1968. Repayments amounted to over \$74 million, up by \$5 million over the previous year. The Bank sold debentures in the amount of \$37.9 million and \$4 million was obtained from the issue of additional share capital.

In accordance with the Industrial Development Bank Act, the additional share capital was subscribed by the Bank of Canada, which also purchased all debentures issued during the year.



In a summary of operations on pages 30 and 31 the statement of income and expense for fiscal 1969 is shown together with comparative figures for previous years.

While total income at \$31.1 million was 15% higher in fiscal 1969 than in the previous year, net income before provision for losses fell from \$2.8 million to \$2.1 million. Cost of debentures rose by 22% (reflecting in part the increased general level of interest rates), and operating expenses by 13%. The IDB's minimum lending rate on new loans was raised to 9% in February 1969 and to 10% in July 1969, with higher interest rates being applied to larger loans.

Income and expense are shown below for the past five years, calculated as percentages of loans and investments outstanding during the respective years:

	Fiscal 1965	Fiscal 1966	Fiscal 1967	Fiscal 1968	Fiscal 1969
Income	7.07%	7.18%	7.40%	7.67%	7.92%
Operating costs	2.19	2.32	2.22	2.22	2.26
Cost of debentures	3.95	4.16	4.38	4.67	5.12
Net income before provision for losses	.93	.70	.80	.78	.54

Bad debts totalling \$1,297,026 were written off out of Reserve for Losses during the year, and \$33,108 previously written off was recovered. The amount of \$1,763,918 was appropriated from income to Reserve for Losses, which stood at \$9,250,000 at the year-end, representing slightly under 2% of the \$491.3 million of loans and investments outstanding or committed.

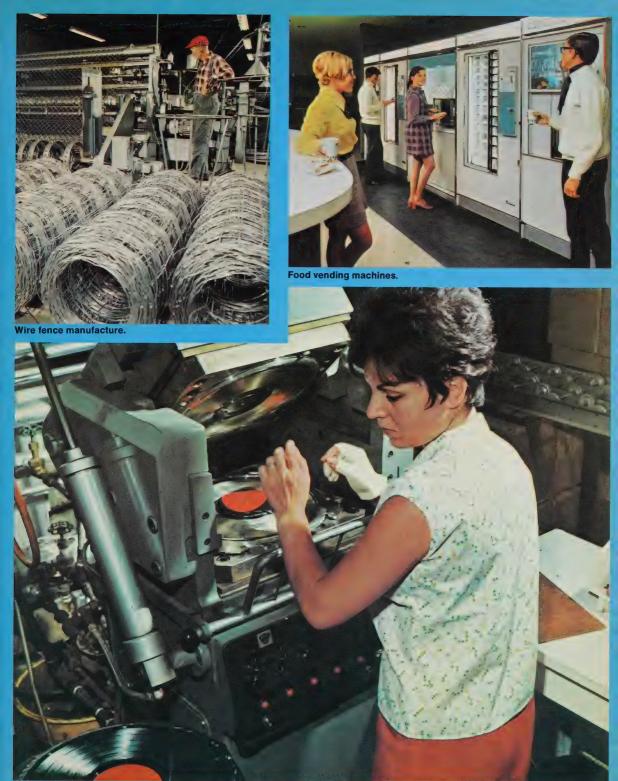
As the IDB Act provides, the balance of income for fiscal 1969, amounting to \$373,206 after provision for bad and doubtful debts, was added to the Reserve Fund, raising it to \$20,740,093.

### **Staff**

As of the fiscal 1969 year-end, Mr. A. N. H. James retired from the post of General Manager which he had held since July 1962. Mr. James has been on the staff of the IDB since its formation in 1944. He served as Executive Assistant until 1953 and then as Assistant General Manager up to the time of his appointment as General Manager. I would like to record the Directors' deep appreciation of the major contribution which Mr. James has made to the growth and successful operation of the Bank over the years. I am pleased that Mr. James will continue to serve the Bank for a further year as a Consultant in respect of the IDB's programme of assistance to sister institutions in other countries. Under this programme, the Bank for many years has been receiving trainees and observers, particularly from the newly industrializing countries, for training and experience in Canada.

Mr. E. R. Clark, who has been with the Bank since 1947 and Deputy General Manager since 1966, was appointed to succeed Mr. James as General Manager.

The growth in the IDB's business during the past year brought the need for additions to the staff which numbered 708 at the close of fiscal 1969, compared with 670 at the previous year-end. It is with pleasure that I record my appreciation of the continued high standard of performance rendered by the staff during the past year.



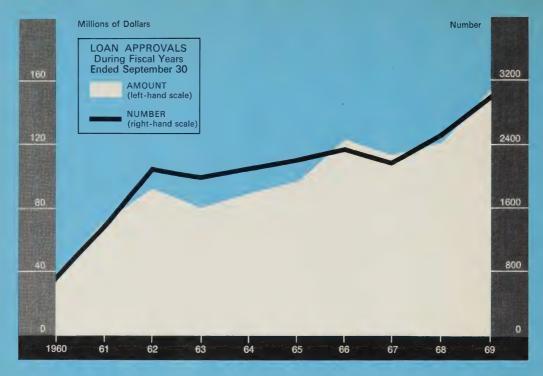
Pressing phonograph records.

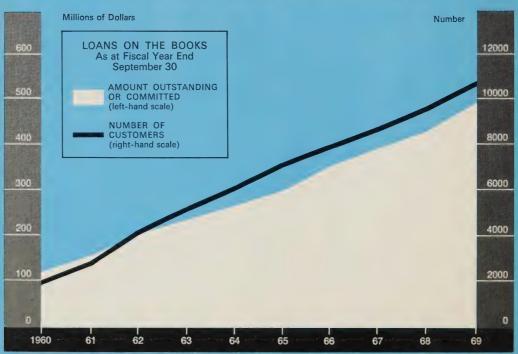


# Loan approvals during fiscal years ended September 30

1101	MBER			
_	1964	1965	1966	196
CLASSIFICATION BY NEW OR EXISTING BORROWERS:				
To new borrowers	1,514	1,602	1,642	1,56
To existing borrowers	569	607	692	60
Total	2,083	2,209	2,334	2,16
CLASSIFICATION BY SIZE:				
\$ 5,000 or less	86	76	70	
Over 5,000 to 25,000	1,054	1,072	988	9:
Over 25,000 to 50,000	519	565	609	5
Over 50,000 to 100,000	289	378	449	4
Over 100,000 to 200,000	96	81	159	1
Total up to \$200,000	2,044	2,172	2,275	2,1
Over \$200,000	39	37	59	
Total	2,083	2,209	2,334	2,10
	2,083	2,209	2,334	2,1
Average size	2,083	2,209	2,334	2,1
Average size  CLASSIFICATION BY PROVINCE:		<u>,                                      </u>		2,1
CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island	60	46	45	2,1
CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia	60 4	46	45 10	2,1
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec	60 4 62 52 440	46 7 51 62 486	45 10 56 59 450	
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec  Ontario	60 4 62 52 440 674	46 7 51 62 486 684	45 10 56 59 450 752	4
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec  Ontario  Manitoba	60 4 62 52 440 674 152	46 7 51 62 486 684 165	45 10 56 59 450 752 144	4
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec  Ontario  Manitoba  Saskatchewan	60 4 62 52 440 674 152 122	46 7 51 62 486 684 165 153	45 10 56 59 450 752 144 150	2 8
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec  Ontario  Manitoba  Saskatchewan  Alberta	60 4 62 52 440 674 152 122 282	46 7 51 62 486 684 165 153 256	45 10 56 59 450 752 144 150 301	2 8
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland Prince Edward Island Nova Scotia New Brunswick Quebec Ontario Manitoba Gaskatchewan Alberta British Columbia	60 4 62 52 440 674 152 122 282 231	46 7 51 62 486 684 165 153 256 292	45 10 56 59 450 752 144 150 301 358	2 8
Average size  CLASSIFICATION BY PROVINCE:  Newfoundland  Prince Edward Island  Nova Scotia  New Brunswick  Quebec  Ontario  Manitoba  Saskatchewan	60 4 62 52 440 674 152 122 282	46 7 51 62 486 684 165 153 256	45 10 56 59 450 752 144 150 301	2,1

		AMOUNT (\$000)					
1968	1969	1964	1965	1966	1967	1968	1969
1,850	2,177	62,964	69,936	90,968	80,580	90,687	108,502
665	811	25,184	26,210	31,679	32,552	29,566	44,938
2,515	2,988	88,148	96,146	122,647	113,132	120,253	153,440
44	66	363	306	287	237	192	281
1,107	1,304	16,503	17,011	15,572	15,337	18,717	22,171
670	792	19,778	21,782	23,422	22,065	25,878	30,792
481	547	21,571	28,214	33,210	29,478	35,215	40,753
164	193	13,666	11,948	23,783	20,856	22,978	27,365
2,466	2,902	71,881	79,261	96,274	87,973	102,980	121,362
49	86	16,267	16,885	26,373	25,159	17,273	32,078
2,515	2,988	88,148	96,146	122,647	113,132	120,253	153,440
		42	44	53	52	48	51
31	38	1,982	1,588	1,508	1,092	1,315	1,290
17	16	61	278	373	515	355	447
44	92	2,122	2,356	2,375	1,516	1,565	3,692
63	120	1,747	1,794	2,719	3,084	2,124	5,119
461	541	24,994	25,549	31,935	20,780	24,484	34,607
833	863	28,112	30,098	42,646	39,006	41,579	45,003
127	111	5,784	5,855	6,329	3,873	5,912	5,072
129	123	3,801	4,742	6,447	4,962	5,054	4,855
289	300	8,877	8,980	10,968	17,013	13,463	15,161
493	751	10,578	14,647	16,907	19,914	22,022	36,248
17	22	20	184	75	896	688	1,253
11	11	70	75	365	481	1,692	693
2,515	2,988	88,148	96,146	122,647	113,132	120,253	153,440





# **Provincial distribution of loans**

		on Books at er 30, 1969	Total Authorizations November 1, 1944 to September 30, 1969	
	Number of Businesses	Amounts Outstanding or Committed	Number of Businesses	Amounts
		(\$000)		(\$000)
Newfoundland	195	6,180	316	14,954
Prince Edward Island	46	1,358	89	8,708
Nova Scotia	261	9,765	468	27,276
New Brunswick	321	12,668	613	32,462
Quebec	2,100	116,758	3,573	318,010
Ontario	3,406	153,346	5,973	400,487
Manitoba	585	22,159	1,096	64,408
Saskatchewan	591	20,465	916	47,968
Alberta	1,239	52,242	2,106	118,403
British Columbia	1,811	89,182	2,854	194,270
Yukon	46	2,751	63	3,745
N. W. Territories	26	1,793	48	5,235
Total	10,627	488,667	18,115	1,235,926

# Summary statistics of loans for fiscal years ended September 30

(Millions of Dollars)	1964	1965	1966	1967	1968	1969	
Amounts drawn down by borrowers	69.6	80.8	98.0	96.3	105.4	122.4	
Repayments by borrowers	46.0	49.8	54.8	60.5	69.0	74.1	
Amounts written off (net) Principal	.2	.4	.3	.6	.4	.4	
Interest		(.2)	(.1)	(.1)	(.1)	_	
Increase in amounts outstanding	23.4	30.6	42.9	35.2	36.0	47.9	
Amounts outstanding at year-end	223.7	254.3	297.2	332.4	368.4	416.3	
Amounts not yet disbursed at year-end on loans authorized	39.7	42.6	52.5	55.1	57.7	72.4	
Amounts outstanding plus undisbursed at year-end	263.4	296.9	349.7	387.5	426.1	488.7	
Number of customers on the books at year-end	6,027	6,961	7,868	8,593	9,509	10,627	
Average amount outstanding plus undisbursed per customer (thousands of dollars)	44	43	44	45	45	46	



# Classification of loan approvals by type of business

during fiscal years ended

NUI	MBER			
	1964	1965	1966	1967
Manufacturing:				
Foods and Beverages	148	151	153	124
Tobacco and Tobacco Products	_	1	1	_
Rubber Products	5	4	13	5
Leather Products	14	18	17	13
Textile Products (except Clothing)	19	26	22	24
Clothing (Textiles and Fur)	38	49	35	35
Wood Products	115	119	147	102
Paper Products (including Pulp)	15	13	14	22
Printing and Allied Industries	47	55	70	48
Iron and Steel Products (including Machinery and Equipment)	183	191	207	170
Transportation Equipment	24	20	20	22
Non-Ferrous Metal Products	2	9	8	7
Electrical Apparatus and Supplies	16	19	15	17
Non-Metallic Mineral Products	47	49	43	34
Products of Petroleum and Coal	3	2	2	2
Chemical Products	9	22	18	19
Miscellaneous Manufacturing Industries	47	53	57	48
Commercial Air Services	15	23	16	25
Warehousing (including Refrigeration)	9	9	8	10
Other Transportation and Storage	67	92	76	63
Electric Power, Gas, Water Utilities	4	3	3	7
Mines (incl. Milling), Quarries, Oil Wells	17	25	25	18
Construction	117	130	143	128
Industrial Buildings	39	38	60	77
Personal Services	11	7	15	23
Forestry	7	4	8	16
Wholesale Trade	151	196	197	161
Retail Trade	289	320	338	343
Education and Health Services	7	9	14	20
Recreation Services	44	29	34	31
Services to Business Management	13	16	24	30
Miscellaneous Services	43	43	43	46
Agriculture	202	205	185	169
Fishing and Trapping	5	6	3	7
Communications	16	9	18	17
Laundries, Cleaners and Pressers	52	39	41	32
Restaurants and Other Eating Places	82	75	95	91
Hotels, Motels and Other Lodgings	145	105	130	147
Theatres, Bowling Alleys, Billiard Halls	16	25	16	15
	10	20	10	13
(Enterprises engaged in more than one type of business are classified	2.002	0.000	0.224	0.100
according to major activity.)	2,083	2,209	2,334	2,168

		AMOUNT (\$000)					
1968	1969	1964	1965	1966	1967	1968	1969
137	138	8,944	8,655	10,787	7,366	7,423	8,682
1		_	74	50	_	40	
6	20	233	192	971	252	206	1,321
8	13	434	644	793	577	364	809
19	21	1,610	4,481	2,176	1,777	2,375	1,697
27	35	1,919	2,102	2,158	2,727	1,444	2,439
100	126	5,954	6,321	11,653	7,078	4,825	8,068
7	18	758	1,454	1,837	1,516	272	2,609
56	55	2,290	1,775	3,888	2,636	2,036	3,083
199	196	12,434	9,660	14,112	9,282	11,121	12,814
31	29	737	844	1,018	1,215	1,788	1,654
11	7	407	336	828	841	484	439
18	17	1,240	1,200	918	1,687	1,358	1,143
41	38	2,625	3,342	3,788	1,361	3,049	2,469
_	_	169	60	155	152	_	
24	22	277	804	677	745	1,429	1,845
50	65	2,035	2,894	2,775	1,954	1,992	3,114
21	23	993	845	1,903	6,040	833	1,351
5	9	439	521	472	916	275	602
77	77	4,078	5,492	3,733	6,255	4,456	6,775
6	4	79	70	43	154	195	165
17	20	1,053	1,102	1,986	1,129	1,123	1,319
160	176	4,004	4,527	5,809	4,960	6,333	7,226
144	198	1,616	1,836	2,803	4,358	9,916	10,780
14	25	516	362	446	706	616	773
11	6	147	176	336	661	257	193
153	205	5,509	6,808	9,498	8,204	6,967	10,340
430	501	7,522	9,014	12,202	13,525	14,781	17,199
48	34	100	696	984	1,189	1,912	2,143
42	39	1,929	1,031	1,639	1,504	1,876	2,115
28	40	307	498	881	686	801	1,594
52	56	1,061	1,164	1,480	2,116	1,934	1,551
199	194	5,922	7,118	6,876	6,121	8,355	7,865
11	13	166	350	65	143	208	195
7	16	515	468	890	1,075	365	778
47	56	1,564	1,374	1,223	1,059	2,086	1,572
110	174	2,627	2,077	3,506	3,304	4,126	7,160 18,576
184	298	5,307	4,839	6,728	7,019	12,261	982
14	24	628	940	560	842	371	982
2,515	2,988	88,148	96,146	122,647	113,132	120,253	153,440



# Income and Expense Year ended September 30, 1969 (with comparative figures for 1968)

	(\$000)	(\$000)
INCOME	1969	1968
Interest	\$30,569	\$26,378
Profit on sale of investments	40	190
Sundry	501	487
	\$31,110	\$27,055
EXPENSE		
Salaries <sup>(1)</sup>	\$ 6,022	\$ 5,285
Pension fund, unemployment insurance and group insurance	614	532
Other staff expenses <sup>(2)</sup>	126	99
Investigation and supervision expenses	126	113
Travel and transfer expenses	328	289
Rental and other costs — leased premises	743	703
Depreciation on equipment	97	93
Advertising	130	118
Other public information <sup>(3)</sup>	96	80
Telephone and telegrams	189	166
Office supplies and expenses	268	234
Directors' fees	10	11
Auditors' fees and expenses	20	18
All other operating expenses	97	85
Total operating expenses	\$ 8,866	\$ 7,826
Interest on debentures (including amortization of discount and premium)	20,107	16,478
Provision for losses	1,764	1,976
	\$30,737	\$26,280
Balance of income transferred to reserve fund	\$ 373	\$ 775

<sup>(1)</sup> The number of staff averaged 692 in 1969 and 642 in 1968.

<sup>(2)</sup> Includes overtime pay, medical services and cafeteria expense.

<sup>(3)</sup> Includes printing of Annual Report and of booklet "A Source of Financing for Canadian Business", etc.

# Reserves

STATEMENT	OF	RESERVE	FLIND
SIAIEMENI	OF	NESERVE	FUND

Year ended September 30, 1969 (with comparative figures for 1968)

	(\$000)	(\$000)
	1969	1968
Balance, beginning of year	\$20,367	\$19,592
Balance of income for the year	373	775
Balance, end of year	\$20,740	\$20,367

STATEMENT OF RESERVE FOR LOSSES Year ended September 30, 1969		(\$000)
Balance, beginning of year		\$ 8,750
Add:		
Recovery of amounts previously written off	\$ 33	
Provision for bad and doubtful debts for the year ended September 30, 1969	1,764	1,797
Less:		,
Bad debts written off		1,297
Balance, end of year		\$ 9,250



# Statement of Assets and Liabilities as at September 30, 1969 (with comparati

### **ASSETS**

	1969	1968
Cash	\$ 108,552	\$ 78,994
Government of Canada Treasury Bills	_	999,540
Loans and investments	418,908,136	370,915,993
Accrued interest	1,721,981	1,796,473
Property held for sale	1,473,397	2,557,602
Liability of others on guarantees and underwriting agreements (as per contra)	13,975	13,975
Debenture discount and premium less amortization	395,195	1,172,758
Other assets	779,492 \$423,400,728	1,411,330 \$378,946,665

NOTE — Amounts not disbursed at September 30, 1969 on loans and investments authorized, \$72,407,543 (1968, \$57,696,379).

L. RASMINSKY

President

A. J. NORTON

Chief Accountant

### LIABILITIES

	1969	1968
Debentures outstanding	\$331,500,000	\$293,600,000
Accrued interest on debentures	9,702,951	8,285,860
Liabilities under guarantees and underwriting agreements	13,975	13,975
Other liabilities	1,193,709	929,943
Reserve for losses	9,250,000	8,750,000
Capital:  Capital stock — authorized 750,000 shares par value \$100 each; issued and outstanding — 1969, 510,000 shares; 1968, 470,000 shares  Reserve fund	51,000,000 20,740,093 71,740,093 \$423,400,728	47,000,000 20,366,887 67,366,887 \$378,946,665

#### AUDITORS' REPORT

We have examined the statement of assets and liabilities of the Industrial Development Bank as at September 30, 1969. Our examination included a general review of the accounting procedures and such tests of accounting records and other supporting evidence as we considered necessary in the circumstances. In our opinion the above statement of assets and liabilities presents fairly the financial position of the Bank as at September 30, 1969.

T. C. KINNEAR, F.C.A. of Price Waterhouse & Co.

J. RENÉ DE COTRET, C.A. of René de Cotret & Cie

Ottawa, October 22, 1969



### **Board of Directors**

\*L. Rasminsky, C.C., C.B.E.

\*J. R. Beattie

\*A. I. Barrow, C.A., R.I.A.

\*R. B. Bryce

E. G. Byrne, Q.C.

S. E. Green

S. Kanee

S. G. Lake

J. L. Lewtas, Q.C.

\*W. A. Mackintosh, c.c.

D. F. Matheson

L. Patrick, C.B.E.

M. Riel, q.c.

\*J. Taschereau

A. Walton

\*J. H. Warren

Ottawa, Ont.

Ottawa, Ont.

Halifax, N.S.

Ottawa, Ont.

Bathurst, N.B.

Charlottetown, P.E.I.

Winnipeg, Man.

Burgeo, Nfld.

Toronto, Ont.

Kingston, Ont.

Yorkton, Sask.

Calgary, Alta.

Montreal, Que.

Quebec, Que.

Quebec, Que.

Vancouver, B.C.

Ottawa, Ont.

<sup>\*</sup>Member of the Executive Committee



Packaging frozen corn.



Moulding polystyrene biscuit trays.



Assembling aluminum window frames.



Sewer excavation.



# **Officers**

President L. Rasminsky, c.c., c.b.e.
General Manager
Assistant General Manager
Assistant General Manager
Assistant General Manager, Atlantic Region
Assistant General Manager, Quebec Region Lucien Viau Montreal
Assistant General Manager, Central Region
Assistant General Manager, Prairie Region
Assistant General Manager, British Columbia Region J. E. Millard Vancouver
Secretary L. F. Mundy Ottawa
Deputy Secretary P. D. Smith Ottawa
Deputy Secretary G. Hamilton Ottawa
Chief Accountant
Internal Auditor
mondi Addioi.
Superintendent, Credits
Superintendent, Personnel
Personnel Officer
Assistant Personnel Officer
Administrative Assistant
Administrative Assistant
Controller
Assistant Controller
Assistant Controller
General Solicitor
Associate General Solicitor
Chief Engineer
Assistant Chief Engineer
Chief, Insurance Department
Industrial Research Officer L. E. Barclay Ottawa
Deputy Secretary
Deputy Secretary
Information Officer
Special Consultant

# Officers (continued)

### REGIONAL AND BRANCH OFFICES

ATLANTIC REGION	Assistant General Manager: K. A. Powers	1583 Hollis Street, Halifax
Regional Office	Supervisor: J. G. Kenna	1583 Hollis Street, Halifax
St. John's	Manager: E. A. Duddle	85 Elizabeth Avenue
Halifax	Manager: D. A. Kerley	1583 Hollis Street
Saint John	Manager: K. W. Bolam	75 Prince William Street
Moncton	Manager: J. P. Michaud	236 St. George Street

QUEBEC REGION	Assistant General Manager:	901 Victoria Square, Montreal
	Lucien Viau	

Regional Office	Supervisor: J. E. Nordin	901 Victoria Square, Montreal
	Assistant Supervisors:	
	G. Bourbonnière, J. M. Dunbar	

Rimouski	Manager: C. L. L'Espérance	320 St. Germain Street, East

Quebec	Manager: J. Y. Milette	925 Chemin St. Louis
	Assistant Manager: G. H. Rourgue	

Chicoutimi (Sub-Branch to Quebec)		152 Racine Street, East
Trois-Rivières	Manager: J. Y. Bernier	550 Bonaventure Street

Montreal (North)	Manager: I. M. Wills	110 Cremazie Boulevard West, Montreal
	Assistant Managers:	

M. Dépot, J. A. Clinton	
Rouyn-Noranda (Sub-Branch to Montreal (North))	155 Dallaire Avenue, Rouyn

Montreal (South)	Manager: G. L. Vézina	800 Victoria Square, Montreal
	Assistant Managers:	
	H. P. Carmichael, J. R. Leduc	

Sherbrooke	Manager: J. Lagacé	1845 King Street, West
Ottawa	Manager: P. H. Johnson	238 Sparks Street

	Assistant Manager: J. A. Sutherland	
CENTRAL REGION	Assistant General Manager:	250 University Avenue, To

CENTRAL REGION	Assistant General Manager: W. C. Stuart	250 University Avenue, Toronto
Regional Office	Supervisor: E. A. Bell	250 University Avenue, Toronto

Assistant Supervisor: K. K. Hay-Roe

Metropolitan Toronto	Manager: I. D. MacLaren	250 University Avenue, Toronto
	Assistant Managers:	
	L. E. Crowley, W. Y. Torrance	



### Officers (continued)

CENTRAL REGION (continued)

Mid-Ontario

Hamilton

Kitchener-Waterloo

London Windsor Sudbury

Lakehead

PRAIRIE REGION

(including Northwest Territories)

Regional Office

Winnipeg

Regina Saskatoon Calgary

Edmonton

BRITISH COLUMBIA REGION

(including Yukon Territory)

Regional Office

Kelowna

Prince George

New Westminster

Vancouver

Victoria

Manager: R. T. Mactavish Assistant Manager: J. R. Bernard

Manager: J. T. Horne Assistant Manager: R. J. Kenny

Manager: J. B. S. Oldaker Manager: C. V. Spielman

Manager: J. O. Skerry Manager: G. W. Madore

Assistant Manager: R. J. Collins

Manager: C. B. Ready

Assistant General Manager:

J. C. Ingram

Supervisor: R. H. Wheeler

Manager: H. W. Baker Assistant Manager: D. S. Brown

Manager: G. J. Hiltz
Manager: H. D. Ramsey
Manager: F. G. Stewart

Assistant Managers: D. B. Anderson, J. C. Clarke

Manager: O. H. Morgan Assistant Manager: T. F. Ching

Assistant General Manager: J. E. Millard

Supervisor: L. F. Smith
Assistant Supervisor: N. J. Weedmark

Manager: M. D. Rudkin Assistant Manager: M. Kartasheff

Manager: J. G. Wilson

Assistant Manager: K. E. Neilson

Manager: M. T. Collins Assistant Manager: R. W. Gray

Manager: W. H. Jay Assistant Manager: K. R. Miller

Manager: R. P. Dohan Assistant Manager: M. Gumprich 250 University Avenue, Toronto

20 Hughson Street, South

Waterloo Square Building, Waterloo

291 Dundas Street267 Pelissier Street96 Larch Street

106 Centennial Square, Fort William

1 Lombard Place, Winnipeg

1 Lombard Place, Winnipeg

360 Broadway

2220-12th Avenue 406-21st Street, East 320 Seventh Avenue, S.W.

601 Chancery Hall

900 West Hastings Street, Vancouver

900 West Hastings Street, Vancouver

1460 Pandosy Street

1320 Fifth Avenue

765-6th Street

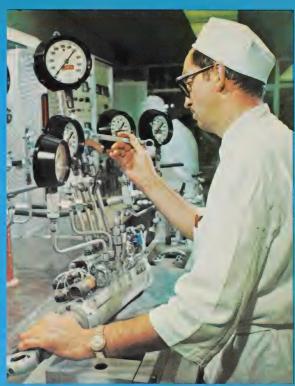
900 West Hastings Street

777 Broughton Street





Ladies' shoe store.



Testing precision equipment for aircraft.



Processing wood furniture components.



# Summary of operations 1944-1969 (Thousands of dollars)

	November 1944 to		
Fiscal years ended September 30	1961	1962	1963
LOANS AND INVESTMENTS			
Authorized during period	372,230	92,006	79,961
Less: Cancellations and reductions	55,303	9,761	13,317
Net authorizations	316,927	82,245	66,644
Disbursements	285,473	74,463	74,208
Less: Repayments and write-offs	162,212	32,799	38,241
Increase in amounts outstanding	123,261	41,664	35,967
INCOME AND EXPENSE			
Income from loans and investments	41,627	9,384	12,251
Other income	3,727	308	378
Total income	45,354	9,692	12,629
Operating expenses			
Salaries and other staff expenses	11,190	3,008	3,410
Other	3,641	1,133	1,241
Total operating expenses	14,831	4,141	4,651
Cost of debentures	11,196	4,486	6,556
Net income before provision for losses of which:	19,327	1,065	1,422
Appropriated to reserve for losses	3,817	650	729
Transferred to reserve fund	15,510	415	693
WRITE-OFFS			
Bad debts written-off, net	1,118	250	129
YEAR-END BALANCE SHEET			
Loans and investments, including agreements for sale		164,925	200,928
All other assets		2,210	3,642
Total assets		167,135	204,570
Capital, issued and paid up		30,000	33,000
Reserve fund		15,925	16,618
Reserve for losses		3,100	3,700
Debentures outstanding		115,300	147,600
All other liabilities		2,810	3,652
Total liabilities		167,135	204,570

						Cumulative
1964	1965	1966	1967	1968	1969	Total
88,501	96,246	122,664	113,442	120,279	153,440	1,238,769
10,627 77,874	12,418	14,771	14,223	12,171	16,353 137,087	158,944
69,534	83,828 81,141	107,893 98,143	99,219 96,631	108,108 105,466	122,376	1,079,825 1,007,435
46,198	50,224	55,181	61,197	69,721	74,596	590,369
23,336	30,917	42,962	35,434	35,745	47,780	417,066
14,246	16,638	19,293	22,863	26,396	30,575	193,273
414	469	482	583	659	535	7,555
14,660	17,107	19,775	23,446	27,055	31,110	200,828
3,578	3,884	4,794	5,300	5,915	6,762	47,841
1,328	1,411	1,596	1,746	1,912	2,104	16,112
4,906	5,295	6,390	7,046	7,827	8,866	63,953
7,891	9,549	11,457	13,875	16,478	20,107	101,595
1,863	2,263	1,928	2,525	2,750	2,137	35,280
998	1,323	1,393	1,891	1,976	1,764	
865	940	535	634	774	373	
198	573	393	641	726	1,264	5,292
224,267	255,154	298,178	334,328	370,916	418,908	
5,144	6,877	6,935	6,477	8,031	4,493	
229,411	262,031	305,113	340,805	378,947	423,401	
35,000	38,000	41,000	44,000	47,000	51,000	
17,483	18,423	18,958	19,592	20,367	20,740	
4,500	5,250	6,250	7,500	8,750	9,250	
168,100	195,400	232,800	262,500	293,600	331,500	
4,328	4,958	6,105	7,213	9,230	10,911	
229,411	262,031	305,113	340,805	378,947	423,401	
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